

Inpatient Stoplight Report

Discharge Dates From Oct 1, 2014 to Jun 30, 2015

<https://catalyst.nrcpicker.com/peaceisland/inpatientstoplightreport/default.aspx>

July 8, 2015



Overall	Benchmarks			Rolling Averages up to 5/14/2015	Peace Island Medical Center - IP Overall		
	CMS HCAHPS 75th Percentile*	CMS HCAHPS 90th Percentile	Critical Access 75th Percentile	12 Months‡	Qtr 4 FY2015‡	Qtr 3 FY2015	Qtr 2 FY2015
Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?	76.0% (n=300)	82.0% (n=300)	78.3% (n=25,514)	83.3%µ PR=92 (n=18)	100.0%µ PR=100 (n=6)	60.0%µ PR=11 (n=5)	100.0%µ PR=100 (n=4)

Key Drivers	CMS HCAHPS 75th Percentile*	CMS HCAHPS 90th Percentile	Critical Access 75th Percentile	12 Months‡	Qtr 4 FY2015‡	Qtr 3 FY2015	Qtr 2 FY2015
Pain Management	74.0% (n=300)	78.0% (n=300)	75.7% (n=15,971)	68.8%µ PR=30 (n=8)	83.3%µ PR=97 (n=3)	50.0%µ PR=1 (n=2)	100.0%µ PR=100 (n=2)
Communication About Meds	68.0% (n=300)	73.0% (n=300)	71.1% (n=13,005)	50.0%µ PR=1 (n=12)	70.0%µ PR=84 (n=5)	33.3%µ PR=1 (n=3)	50.0%µ PR=1 (n=3)
Communication with Doctors	85.0% (n=300)	89.0% (n=300)	86.4% (n=26,187)	85.2%µ PR=78 (n=18)	100.0%µ PR=100 (n=6)	73.3%µ PR=4 (n=5)	100.0%µ PR=100 (n=4)

Focus	CMS HCAHPS 75th Percentile*	CMS HCAHPS 90th Percentile	Critical Access 75th Percentile	12 Months‡	Qtr 4 FY2015‡	Qtr 3 FY2015	Qtr 2 FY2015
Would you recommend this hospital to your friends and family?	78.0% (n=300)	83.0% (n=300)	77.9% (n=25,526)	68.8%µ PR=37 (n=16)	66.7%µ PR=30 (n=6)	50.0%µ PR=2 (n=4)	100.0%µ PR=100 (n=4)

Highest Scores	CMS HCAHPS 75th Percentile*	CMS HCAHPS 90th Percentile	Critical Access 75th Percentile	12 Months‡	Qtr 4 FY2015‡	Qtr 3 FY2015	Qtr 2 FY2015
Communication with Doctors	85.0% (n=300)	89.0% (n=300)	86.4% (n=26,187)	85.2%µ PR=78 (n=18)	100.0%µ PR=100 (n=6)	73.3%µ PR=4 (n=5)	100.0%µ PR=100 (n=4)
Overall Rating of Hospital	76.0% (n=300)	82.0% (n=300)	78.3% (n=25,514)	83.3%µ PR=92 (n=18)	100.0%µ PR=100 (n=6)	60.0%µ PR=11 (n=5)	100.0%µ PR=100 (n=4)
Pain Management	74.0% (n=300)	78.0% (n=300)	75.7% (n=15,971)	68.8%µ PR=30 (n=8)	83.3%µ PR=97 (n=3)	50.0%µ PR=1 (n=2)	100.0%µ PR=100 (n=2)

Lowest Scores	CMS HCAHPS 75th Percentile*	CMS HCAHPS 90th Percentile	Critical Access 75th Percentile	12 Months‡	Qtr 4 FY2015‡	Qtr 3 FY2015	Qtr 2 FY2015
Care Transitions	56.0% (n=300)	60.0% (n=300)	56.7% (n=24,851)	47.2%µ PR=23 (n=18)	55.6%µ PR=73 (n=6)	33.3%µ PR=1 (n=5)	62.5%µ PR=93 (n=4)
Would Recommend Hospital	78.0% (n=300)	83.0% (n=300)	77.9% (n=25,526)	68.8%µ PR=37 (n=16)	66.7%µ PR=30 (n=6)	50.0%µ PR=2 (n=4)	100.0%µ PR=100 (n=4)
Communication About Meds	68.0% (n=300)	73.0% (n=300)	71.1% (n=13,005)	50.0%µ PR=1 (n=12)	70.0%µ PR=84 (n=5)	33.3%µ PR=1 (n=3)	50.0%µ PR=1 (n=3)

■ Green - score is equal to or greater than the CMS HCAHPS 75th Percentile
■ Yellow - score is less than the CMS HCAHPS 75th Percentile, but may not be significantly
■ Red - score is significantly less than the CMS HCAHPS 75th Percentile

µ - Warning: n-size is low! ‡ - Data is not final and subject to change. * - Benchmark that is used to determine the color on each line. PR=Percentile Rank