

September 25, 2019



MONTHLY REPORT

August 2019

SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 120 incidents for August; 831 total from Jan. 1 through August 31
- 54 more calls than last year January through August = 7% increase.
- Average number of responders per call = 4.1
- Island Air = 22, Airlift = 7, Navy= 0, Coast Guard = 0
- Average Response Times continue to be within rural benchmarks
 - Overall - Average response time 10:16 with 98% of calls under 45:00 (benchmark for rural area), 86% of calls under 20:00 (benchmark for suburban area) and 65% under 10:00 (urban benchmark)
 - In Town – 79 calls – Average response time 07:03 with 94% of calls under 20:00 and 84% under 10:00
 - Mid-Island – 24 calls - Average response time 13:34 with 79% of calls under 20:00 and 38% under 10:00
 - North end – 9 calls - Average response time 17:30 with 100% of calls under 45:00, with 67% of calls under 20:00 and 0% under 10:00
 - South end – 8 calls - Average response time 10:30 with 100% of calls under 45:00, with 88% of calls under 20:00 and 63% of calls under 10:00
 - Outer Island – 4 calls in District – Average response time of 37:14 (nothing out of district)
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
 - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs

Financial Review- as of *End of August 2019*

2019 BUDGET Consolidated Overall COMPARISONS - 67% into this year
San Juan County Financial documentation included

- REVENUE = \$147,672; \$1,883,116 YTD, 64% of budget projections
- EXPENSES = \$148,600; \$1,617,139 YTD, 55% of budget projections
- GEMT = \$38,334; \$206,241 YTD, 515% of budget projections
- CASH & RESERVES = \$1,187,363; 5.8 months of average expenses

Of note: Numbers reported from the County Auditor's Office do not yet reflect the 2019 amended numbers.

Also, of note: All 5 of the Managed Care Organizations have paid the 2017 GEMT funds totaling \$435,034.

Community-

1 CPR and First Aid Class was provided for the month, specifically for the School District

coaches.

Total number of Community members educated = 353 for 2019 through August.

IAFF LOCAL #3219-

No report

Operations-

Paramedic Ryan Nelson continues his work with Dispatch to refine the mobile data terminal interface. We have determined that the Sheriff's Dept. uses a GPS "puck" that plugs into the mobile laptop and allows for real time tracking of assets so connected. We are coordinating with San Juan Fire to purchase enough "pucks" to outfit the EMS rigs as well as the expected need of the Fire apparatus. The combining of the order allows for some cost savings. We are very close to being up and running which will finally bring the hardware that Chief Martin purchased through grant funding to come up to full potential.

Chief Collins and I continue to work cooperatively on budget and operations issues. I am collecting funding proposals from staff and plan to have a 2020 budget ready for review before the next regular Hospital District Board meeting.

The resident MD program is winding down. All the residents have finished their rotations, but we were able to work with fourth year medical student for a short time this summer as well.

We were able to provide and man a First Aid station for the County Fair. Thanks to the EMTs and supporters who took shifts to provide coverage. Another banner year for insect stings.

SJIEMS was also able to provide support for 2 other events, the annual Concourse d'Elegance and the Port of Friday Harbor Fly-in.

The EMS license to operate under the State Dept. of Health has been renewed. We are again licensed to operate as an ALS ambulance transport service for another 2 years. Thanks to Lt. English and all her hard work for assistance in this project.

We are in the process of purchasing new Cardiac monitors as four current Physio-Control LifePak 12's are no longer supported either in software, hardware or maintenance contract. We have talked to representatives from both Physio-Control / Stryker as well as from Zoll. A request for a resolution will follow as we have a limited number of suppliers and we want to be in compliance with State requirements for purchase.

Fatigue Assessment

Nothing to report

Naloxone - EMT usage

Nothing to report

24-hour EMT shifting

No issues to report.

Medical Protocols - ALS

ALS protocols are still in process. Mik Preysz has been in contact with the State Dept of Health and Catie Holstein. Per Catie our most current protocols are dated 2011 and have no attachments or updates of record at this time. Dr. Corsa has made this a priority. On a positive note, the County Trauma Council approved an agreement with an app developer to post, manage and update our protocols through a phone-based app that allows providers to quickly access and search on their smart phones. That app has gone live as of last week. Several of us at the

administrative level are loading and trying out the app before we release to the rest of the troops. So far, so good.

2019 EMT Class

No changes to report. Still waiting for 3 of the class to complete their National Registry exam but now that the more busy summer season is closing, we expect that will change.

CODAN Update

No report.

Staff Training

2 Ongoing Training and Education sessions were held for our EMTs during the month of August, including our marine response safety awareness and a scenario based trauma training. Supervising Physician, Dr. Haesloop, provided ALS training for the medics and others that were interested.

Community Paramedicine-

Community Paramedicine continues to serve our residents. Director Volk and I have been working on a draft job description for a Community Resource Paramedicine Provider. Our program is modeled after South County Fire and EMS (formerly Snohomish County District 1 – under the direction of Chief Shaughn Maxwell) and they continue to partner with us. The bulk of patient visits occur with our provider basically acting as a Community Health worker. Our provider does not act beyond the purview of an EMT-basic level. If during the patient visit a situation is encountered that requires an ambulance response or an ALS response, the 911 system is activated and SJIEMS responds as we would with any other 911 call. I have had discussions with our Insurance provider regarding any potential liability. Per our provider, they have no issues with this model and regard Community Paramedicine as a risk reduction program. Also, as our agent discovered that we have been working closely with South County and Chief Maxwell, his comment was that he had no concerns whatsoever.

MPD / Supervising Physician-

Dr. Corsa attended our last San Juan County EMS and Trauma council meeting early in September. Catie Holstein from the State Dept of Health was also in attendance. Dr. Corsa's visit also included a very nice dinner here at the Station with quite a few people attending. Also, to report, SJIEMS has been in talks with both MPD Corsa and Supervising Physician Haesloop and are working toward Dr. Haesloop stepping down as Supervising Physician and Dr. Corsa taking up that role. Hopefully, I'll have more information to report soon.

EMS – Fire Integration

The Integration Steering Committee (ISC) continues to meet. Meetings have been ongoing and regular. A draft of an agreement for Administrative Services has been shared with the Commissioners of both Boards which has been the focus of much discussion. At this point, I would recommend that our Agency take the lead and work on the items within the draft agreement that are of concern to you as the elected representatives of the Community we serve. I will coordinate through Steering Committee member, Commissioner Smith, the Chair, Dr. Edwards and the legal counsel for the District, Rich Davis, who was the primary author of the draft.

In other ongoing work of the Committee, many meetings have occurred on the individual level

as part of efforts to update elected officials of timeline and progress as well as to open communication with several groups representing the outer islands currently part of the Hospital District but not part of the Fire District. At this point, discussions have been very positive and there appears to be interest on the part of those communities of joining the Fire District. As mentioned previously, this should make the transition to a fully integrated Emergency Services Agency much easier. Time-line for the Town of Friday Harbor and its citizens to decide the issue of annexation into the Fire District is slated for a ballot measure in April of 2020. The Fire District has also submitted an application to the State Dept. of Health for a BLS Aid (non-transport) license. No word yet as to the status of that license.

Commissioner Smith may have additional information as part of the standing committees report.

Presentation / Special Reports-

EMS Outreach Administrative Assistant –

We have had several applications submitted. Executive Assistant Vogel and Director Volk are coordinating interviews. We hope to have someone in the position very soon.

Respectfully submitted,

Karl Kuetzing, EMT, WEMT
Interim Chief
San Juan Island EMS