

November 20, 2019



MONTHLY REPORT

October 2019

SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 78 runs for October; 1012 total from Jan. 1 through October 31.
- 64 more calls than last year January through September = 7% increase.
- Average number of responders per call = 3.7
- Island Air = 15, Airlift = 7, Navy= 0, Coast Guard = 0
- Average Response Times continue to be within suburban benchmarks
 - Overall - Average response time 08:24 with 94% of calls under 20:00 (benchmark for suburban area) and 69% under 10:00 (urban benchmark)
 - In Town – 44 calls – Average response time 06:48 with 82% under 10:00 – Average Scene Time = 18:47
 - Mid-Island – 17 calls - Average response time 11:39 with 88% of calls under 20:00 and 47% under 10:00 – Average Scene Time = 23:31
 - North end – 2 calls - Average response time 15:20 with 100% of calls under 20:00 and 0% under 10:00
 - South end – 1 call - response time 10:02
 - Outer Island – no calls
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
 - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs

Financial Review- as of *End of October 2019*

2019 BUDGET Consolidated Overall COMPARISONS - 83% into this year
San Juan County Financial documentation included

- REVENUE = \$587,536; \$2,788,144 YTD, 67% of amended budget projections
- EXPENSES = \$163,204; \$1,961,273 YTD, 47% of amended budget projections
- GEMT = \$28,625; \$699,539 YTD, 97% of amended budget projections (YTD and budget projection include lump sum back payments)
- CASH & RESERVES = \$1,748,258; 8.7 months of average expenses

Community-

There were no scheduled CPR and First Aid Classes for the month of October, but we worked individually with 4 community members.

Total number of Community members educated = 393 for 2019 through October.

IAFF LOCAL #3219-

No report

Operations-

The mobile data terminal interfaces are methodically being installed, starting with the sprint rigs that the paramedics drive and subsequently moving into the ambulances. The medics and Staff EMTs will be the focus of training to begin using the terminals effectively.

EMS has begun work with local insurance agent at Safe Harbor. Currently we provide health insurance for full time employees through Kaiser Permanente. Our coverage is intact through June of 2020. However, since we are currently in the open enrollment period for Health Insurance coverage, and given the situation with Kaiser, we are exploring other options and bringing our coverage period in line with the calendar year.

Otherwise, we are working to refine our practices and prepare for the State Auditor's visit. We anticipate the process to go smoothly. The Auditor's team will occupy the upstairs conference as their temporary office.

Fatigue Assessment

Nothing to report

Naloxone - EMT usage

Nothing to report

24-hour EMT shifting

We have dealt with our first round of personal time off requests. We are making use of our pool of volunteer responders to act as "per diem" EMTs to cover open shifts, however, we have found it necessary for some overtime to insure coverage. We will continue to refine the process.

Medical Protocols - ALS

ALS protocols are still in process. In other news on this front, we have deployed the app approved by the County EMS and Trauma Council for use on personal devices, i.e. smart phones and tablets. This is an app that allows access to all the medical protocols, is searchable and updateable. Once the ALS protocols are approved, they will also be incorporated into this app. So far, a few EMTs have downloaded the app and we are looking forward to their comments

2019 EMT Class

Two of the three remaining EMTs have taken their National Registry exam. We are awaiting the results.

The Shaw Island class is proceeding. Senior EMS Instructor, Weyshawn Koons has contributed to the class on a couple of occasions. I am hoping to get a chance to help with this class as are the other EMS Chiefs in the County. The class is due to be completed mid-January.

CODAN Update

The County Council is planning on putting forward a ballot proposal for funding in February of 2020.

Staff Training

2 Ongoing Training and Education sessions were held for our EMTs during the month of October. MPD and Supervising Physician, Dr. Corsa, provided ALS training for the medics and others that were interested. In addition, both Drs. Corsa and Haesloop were involved in run

reviews for the membership, these run reviews are an integral part to our Quality Assurance / Quality Improvement program.

Community Paramedicine-

10 residential checks for the month of October, bringing the total number to 37 since we started tracking in July of 2019. The residential check is only a part of the program where the program responder makes a "house call".

We have added Peggy Long to our staff as our Outreach Administrative Assistant. She is working part time, taken part in the HIPAA training and has started to address the backlog of inputting patient data into the reporting software.

The reporting period for program verification with the North Sound Accountable Communities of Health (NSACH) has ended and San Juan Island EMS has submitted it's report. This should secure continued funding through the NS ACH.

Director Volk continues to work with our partners including PIMC, San Juan Healthcare Associates, County Health Dept. & Senior Services, as well as the Family Resource center in identifying community members that could potentially benefit from the program

MPD / Supervising Physician-

Dr. Corsa has taken over as our Supervising Physician. Both the membership and Dr. Corsa seem to be enthusiastic.

EMS – Fire Integration

The Integration Steering Committee (ISC) has not met. The work of integration continues as Chief Collins, Asst. Chief Monin and I start to discuss operations. Surveys have gone out to the membership in hopes of answering specific questions that they have. There has been good response to the surveys and questionnaires. The outer islands currently served by the Hospital District have been submitting petitions to incorporate with the Fire District. If the outer islands join, this will resolve the boundary issue that had been a challenge with the full integration process. The Town of Friday Harbor has plans to bring the annexation with the Fire District to the voters in April of 2020. The result of that will help to determine the path forward with integration. It should be noted that while annexation is preferable, it is not necessary for full integration of EMS and Fire. Finally, the State Department of Health has concluded their site visit for final approval of San Juan Fire District 3's licensure as a BLS Aid (non-transport) entity. The visit went well, Chief Collins and myself were present along with Asst. Chief Monin and Jason Norris from the DoH. The inspection went well, and Fire should have its license presently. This license was suggested as an appropriate interim step in the path toward full integration.

Presentation / Special Reports-

None.

Respectfully submitted,

Karl Kuetzing, EMT, WEMT
Interim Chief
San Juan Island EMS