

MONTHLY REPORT

December 2019

SANJUANISLANDEMERGENCYMEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 92 runs for December; 1184 total for 2019 treating 1200 patients.
- 97 more calls than in 2018 = 9% increase.
- Average number of responders per call = 3.3 for Dec. and 3.6 for the year
- Island Air = 16, Airlift NW = 13, Navy= 0, Coast Guard = 0
- Monthly Average Response Times continue to be within suburban benchmarks
 - Overall Average response time 8:37 with 95% of calls under 20:00 (benchmark for suburban area) and 68% under 10:00 (urban benchmark)
 - o In Town 74 calls Average response time 7:48 with 74% under 10:00 –
 - Mid-Island 14 calls Average response time 10:51 with 93% of calls under 20:00 and 57% under 10:00
 - North end 3 calls Average response time 16:30 with 100% of calls under 20:00 and 0% under 10:00
 - South end 1 call response time 14:22
 - Outer Island no calls
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
 - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs

Financial Review- as of End of December 2019

2019 BUDGET Consolidated Overall COMPARISONS – Year complete San Juan County Financial documentation included

- REVENUE = \$273,188; \$3,220,163 YTD, 100% of amended budget projections
- EXPENSES = \$224,206; \$2,350,262 YTD, 93% of amended budget projections
- GEMT = \$178,295.09; \$892,174 YTD, 124% of amended budget projections (YTD and budget projection include lump sum back payments)
- CASH & RESERVES = \$1,805,930; 9 months of average expenses

Community-

Director Volk has an end of year report outlining community first aid and CPR / AED classes as well as statistics on car seats, bike helmets and life jackets.

IAFF LOCAL #3219-

No report

Operations-

The Auditor's team has 1 more visit scheduled early in February. This should complete the site visits. We will then have an exit interview and the results of the Audit will be made available.

Fatigue Assessment Nothing to report

Naloxone - EMT usage Nothing to report

24-hour EMT shifting

Nothing to report

Medical Protocols

ALS protocols are still being finalized. Dr. Corsa expects final approval by this summer.

EMT Class

The Shaw Island class is complete. All students have finished their practical skills portion. They are in the process of applying for the National Registry Exam. A few still need to complete their clinical observations (some problems with the paperwork with Peace Health have delayed the process). Most of the students have spent time with either Orcas Fire and Rescue or San Juan Island EMS doing ride-a-longs in order to get some hands on and practical experience. There are 3 San Juan Island residents who have participated.

CODAN Update

The tax initiative for project funding and maintenance is on the ballot for the February 11 special election. Chief Williams of Orcas Island Fire and Rescue has put together a power point presentation outlining the project. A Frequently Asked Questions sheet is in the works and meetings presenting the facts of the project have been scheduled for various service organizations around the County.

Staff Training

EMS held our only scheduled meeting for Ongoing Training and Education December. Training items included a review of operations. There were no run reviews or ALS training as the fourth Tuesday in the month of December is not scheduled due to the Holiday.

Community Paramedicine-

Director Volk provided a special summary report at the January 2 special meeting.

EMS – Fire Integration

The Integration Steering Committee (ISC) did not met in December. Several operations subcommittee meetings have taken place to discuss a coordinated medical emergency response with Fire District 3. More specific details are being discussed and need to be ironed out before implementation. Next items include: validation of Outer Island petitions before submittal to the County Auditor for official validation and assistance with the upcoming Town annexation vote. A January meeting is planned, but no specific date yet.

Continuous Quality Improvement / Quality Assurance

There were no run reviews in December. No reports of critical incidents or unusual occurrences

to report.

Presentation / Special Reports-EMS statistics / summary – year highlights Community Outreach Program report / statistics Ongoing Training and Education Program report Civil Investigative Demand summary and update

Respectfully submitted,

Karl Kuetzing, EMT, WEMT Interim Chief San Juan Island EMS