

February 26, 2020



MONTHLY REPORT

January 2020

SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 75 runs for January.
- 8 fewer calls than during the same period in 2019 = 10% decrease.
- Average number of responders per call = 3.9 for Jan.
- Island Air = 15, Airlift NW = 2, Navy= 0, Coast Guard = 0
- Monthly Average Response Times continue to be within suburban benchmarks
 - Overall - Average response time 6:48 with 97% of calls under 20:00 (benchmark for suburban area) and 77% under 10:00 (urban benchmark)
 - In Town – 61 calls – Average response time 5:33 with 84% under 10:00 and 81% under 8:00
 - Mid-Island – 5 calls - Average response time 11:26 with 80% of calls under 20:00 and 60% under 10:00
 - North end – 6 calls - Average response time 14:32 with 80% of calls under 20:00 and 20% under 10:00
 - South end – 3 calls – Average response time 10:07 with 100% of calls under 20:00 and 67% under 10:00
 - Outer Island – no calls
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
 - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs

Financial Review- as of January 2020

2020 BUDGET Consolidated Overall COMPARISONS – 8% into this year

San Juan County Financial documentation included

- REVENUE = \$55,900; 2% of budget projections
- EXPENSES = \$214,150; 7% of budget projections
- GEMT = \$15,710; 5% of budget projections
- CASH & RESERVES = \$1,632,990; 7 ½ months of average expenses

Community-

There has been one CPR class for the community during January. Also, we have just finished up a SOLO Wilderness First Responder class hosted by Camp Orkila on Orcas and will be providing a Wilderness refresher class, also at Camp Orkila. This refresher class will enable our Wilderness EMTs to stay current with their certifications.

All the American Heart Association Instructors finished their credential renewals in January.

IAFF LOCAL #3219-

No report

Operations-

The Auditor's team has completed their on-site visits. This occurred in early February. The exit interview is scheduled for mid March and the results of the Audit will be made available.

Medical Program Director, Dr. Corsa, me and Chief Collins had a meeting with the Dispatch Center to discuss protocols for Advanced Life Support (ALS) medical calls and Fire calls that would provide for a coordinated response with both EMS and Fire resources. We are working with officers and medics for input with the goal of implementing a smooth roll-out.

The County EMS and Trauma Council met Jan. 9 with a meeting of the County Chiefs immediately thereafter. The EMS and Trauma Council mostly dealt with status updates from the various County providers and discussion of the CODAN radio project vote.

The North Region EMS and Trauma Council held its quarterly meeting Jan. 30. This meeting also involved updates from member providers and looked at statistics regarding transfers from local hospitals to higher level care providers, mostly Harborview as this is the region's only Level One (most advanced and complete) provider. Nothing unexpected in this report in that these transports involved the most seriously sick and injured patients in the region. We are also still waiting on word of Commissioner Seitz's application to the Council.

As a side note, I am sad to report that Chief J Havner has tendered his resignation with Lopez Island Fire and EMS. He did not cite his reason(s) for leaving, but I personally would like to thank him for his good work and service to Lopez Island and San Juan County.

Nothing to report on the status of the contract / ILA with the County Dispatch Center. San Juan Island EMS, San Juan Fire and Rescue and Orcas Island Fire and Rescue all have not signed the renewal in its current form. (Only Lopez has signed the renewal). The other agencies have similar concerns with the existing renewal and are trying to coordinate a meeting to address those concerns.

San Juan EMS also had its annual awards banquet on Jan. 25. The event was well attended. Superintendent Hutchins presented every responder with a certificate of appreciation from the Board signed by Commissioner Lindstrum as the Chair. Those certificates were definitely appreciated as an acknowledgment by the Board to all those who provide service to the Community. Thank you. Long time EMT (and former Fire Chief) Brad Creesy received the Chief's award as well as the EMT of the year award. Kyle Dodd was the recipient of the "Rookie of the Year" award. For those of you unable to attend, you missed the Country & Western line dancing. Thanks again goes to Orcas Island Fire and Rescue who came over to cover the Island for us while we celebrated.

The new cardiac monitors / defibrillators have arrived. They are Stryker – PhysioControl LifePak 15 v.4's. There has been an in-service for them and as soon as a few more supply pieces arrive they will be put into service for our community.

We are also working on development of a responder wellness program in conjunction with San Juan Fire and Dr. Corsa to better insure that EMTs and Firefighters stay healthy and strong.

24-hour EMT shifting

Nothing to report

Medical Protocols

Nothing to report.

EMT Class

All the students from the San Juan Island hosted class have completed and passed the National Registry exam giving that class a 100% pass rate on the first attempt. Of the three Shaw Island class students who will respond on San Juan island, 2 have passed their National Registry exam as well (again on the first attempt). One student remains to schedule his test.

CODAN Update

During January and February several community information sessions occurred with either me, Sheriff Krebs, Chief Collins, Chief Havner from Lopez or Chief Williams from Orcas in attendance. Even though there was only a short window for community outreach and education on this issue, the measure passed with a 68% yes from the County voters. I hope to have next steps and timelines regarding buildout and implementation for the next regular Board meeting.

Staff Training

EMS had only one meeting for Ongoing Training and Education. One of the regularly scheduled trainings was cancelled due to the snow. The training session held dealt with run reviews with Dr. Corsa, and an update of procedures regarding CoVid19 (Corona virus) and flu patients.

Community Paramedicine-

The Community Paramedicine program continues to take on new patients. Specific metrics continue to be developed. Director Volk and I attended several meetings in January in conjunction with the North Sound Accountable Communities of Health (NS ACH). The first was a San Juan County workshop with partner organizations including Orcas Island Fire and Rescue where we continue to build relationships and explore our common challenges such as transportation issues and work to provide solutions.

The second was a two day retreat at the regional level. The highlight is that the NS ACH has begun exploring sources of continuing funding for this important program. Also the EMS agencies at the regional level have agreed to create a workgroup specific to EMS sponsored type programs and have the support of the ACH. This workgroup is important in that we all share the same challenges of policies and procedures, protocols and funding issues. The agencies are all willing to share knowledge and information as these programs continue to develop.

EMS – Fire Integration

The Integration Steering Committee (ISC) did not meet in January, but did have a meeting in February with another scheduled for the week of our Board meeting. Focus has been on the outer islands currently served by the Hospital District joining the Fire District. The petitions requesting Fire District annexation have been reviewed with about 30% of voters requesting and a corresponding 30% of property owners by land area also requesting annexation. While this is enough to trigger a vote, the Committee recommended to the Fire District, that another push should be made through a mailing in an effort to achieve a 60% rate of requests which would bypass the need for an election. That recommendation was passed to the Fire Commissioners who agreed to that strategy. The next big effort is to assist the Town of Friday Harbor in their upcoming April election to determine if the Town will also annex into the Fire District. Town

annexation will greatly reduce some challenges of full integration between EMS and Fire.

Continuous Quality Improvement / Quality Assurance

Run reviews occurred in January. No reports of critical incidents or unusual occurrences during the first month.

Presentation / Special Reports-

Civil Investigative Demand summary and update
Real Estate Market Analysis of current EMS Station

Respectfully submitted,

Karl Kuetzing, EMT, WEMT
Interim Chief
San Juan Island EMS