

May 27, 2020



MONTHLY REPORT

April 2020

SAN JUAN ISLAND EMERGENCY MEDICAL SERVICES

Mission Statement-

Our mission is to serve our community before, during, and after an emergency

Vision Statement-

Our vision is to exceed the expectations of our unique island community

Department Stats-

- 66 runs for April – 299 runs January 1 through current reporting period.
- 41 fewer calls than during the same period in 2019 = 13% decrease.
- Average number of responders per call = 3.2 for April
- Island Air = 11, Airlift NW = 8, Navy= 0, Coast Guard = 0
- Monthly Average Chute Time – EMS (time of page until resource rolling) = 2:29
- Monthly Average Response Times continue to be within suburban benchmarks
 - Overall - Average response time 9:13 with 94% of calls under 20:00 (benchmark for suburban area) and 68% under 10:00 (urban benchmark)
 - In Town – 46 calls – Average response time 7:49 with 83% under 10:00 and 78% under 8:00
 - Mid-Island – 13 calls - Average response time 12:11 with 92% of calls under 20:00 and 38% under 10:00
 - North end – 3 calls - Average response time 13:56 with 100% of calls under 20:00 and 0% under 10:00
 - South end – 3 calls – Average response time 13:17 with 100% of calls under 20:00 and 33% under 10:00
 - Outer Island – no calls
 - Note that these are raw times, not adjusted for staging or extended wait times for ALNW arrival, or simultaneous calls
 - Benchmark times are per North Region EMS & Trauma Care Council standards which comply with State RCWs and WACs

Financial Review- as of April 2020

2020 BUDGET Consolidated Overall COMPARISONS – 33% into this year

San Juan County Financial documentation included

- REVENUE = \$615,766; Cumulative – Jan. – April = \$1,040,005; 38.6% of budget projections
- EXPENSES = \$206,516; Cumulative – Jan. – April = \$811,484; 26.9% of budget projections
- GEMT = \$12,229; Cumulative – Jan. – April = \$55,333; 17.6% of budget projections
- Covid-19 Health and Human Services Grant = \$12,740
- CASH & RESERVES = \$2,019,763; 10 months of average expenses

Community-

We continue to suspend classes in lieu of social distancing and the Covid-19 situation. However, we have facilitated car seat installations with individuals needing assistance scheduling appointments and meeting with one of technicians one on one. No additional

information at this time.

IAFF LOCAL #3219-

The draft memorandum of understanding (MOU) regarding the Covid-19 declaration of emergency has not been acted upon. Additionally, we received a petition from the Union and the Public Employees Relations Commission (PERC) requested that the full time EMTs join into the existing bargaining unit to which the paramedics belong. We have been in touch with the Hospital District's Attorney and proceeding with the process. Provisions of the existing contract will need to be negotiated to handle the circumstances relative to the EMTs. Plans should be made for representatives to a committee to handle these negotiations.

Operations-

Operations continue under the Covid-19 response model initiated in late March. We continue to have challenges with bolstering the existing staffing schedule with an additional EMT at the Station 24/7. Regardless, we continue to have regular, rapid response, just not always with the number of responders we were planning on.

We continue to maintain our policy of limiting access to the EMS station and have initiated staff and crew wellness checks with daily monitoring of temperature and SpO2 levels.

We continue to work with other healthcare partners in assisting them with fitting for N95 masks.

The North Region EMS and Trauma Council has met several times remotely. The purpose being to check in and monitor response and personal protective equipment (PPE) levels. I have a follow up inquiry regarding the open "elected" position on the Council.

We have installed a new VOIP phone system which will generate enough savings to pay for the hardware and still cost less to maintain. The new system also allows for easier modifications and messaging.

The County wide CODAN radio system project is progressing with a finalization of the Statement of Work. Dave Halloran with the Department of Emergency Management will be the point person for the project. He has and will continue to coordinate with the users of the system as the project moves forward.

Weekly meetings with Commissioners Lindstrum and Clary along with Superintendent Hutchins and I have been initiated and will continue.

24-hour EMT shifting

We do have some scheduling issues to resolve, but these most likely will be addressed in upcoming union negotiations.

Medical Protocols

Nothing to report.

Staff Training

Run reviews again were done remotely through the Office 365 Teams application. Again, very good participation with Dr. Corsa leading. Additionally, we have received word from the Dept. of Health acknowledging the reinstatement of training in small groups. We plan to implement and restart our skills training with small groups based on the teams we have in place.

Community Paramedicine-

The Community Paramedicine program continues. New patients continue to be added in coordination with primary providers and the Hospital.

EMS – Fire Integration

Suspended through the Covid-19 crisis

Civil Investigative Demand-

Nothing to report – still no word from the Attorney General's Office in response to our reply.

Covid-19 Situation-

We continue to operate under our Emergency Declaration. Personal protective equipment (PPE) supplies remain adequate. The County response as part of the Emergency Operations Center (EOC) has scaled back staffing and several of the plans have been shelved without the need for implementation. County Fire and EMS responders also continue to coordinate in a Fire Operations Center (FOC) and communicate with the County EOC. Many of our responders were able to get PCR testing through Dr. House's office. No additional positive tests surfaced. We were also able to send blood samples off to University of Washington's Virology Lab with coordination between Dr. Corsa and Executive Assistant, Heather Vogel. All responders came back negative for antibodies, apart from the one provider who had been identified previously as a positive case. That responder has completely recovered, and all others continue to be healthy. We are also facilitating the antibody testing with the other Fire/EMS responders in the County including San Juan Island Fire & Rescue, Orcas Island Fire & Rescue, Shaw Island Fire & EMS, and Lopez Island Fire & EMS. We continue to require daily checks of temperature and SpO2 levels for those working at the station. Masks are required if social distance can not be maintained in the office setting.

Respectfully submitted,

Karl Kuetzing, EMT, WEMT
Interim Chief
San Juan Island EMS