



Peace Island Medical Center

Reporting Period January 1, 2020 through June 30, 2020



Semi-Annual Report to San Juan County Public Hospital District #1 Board of Commissioners.





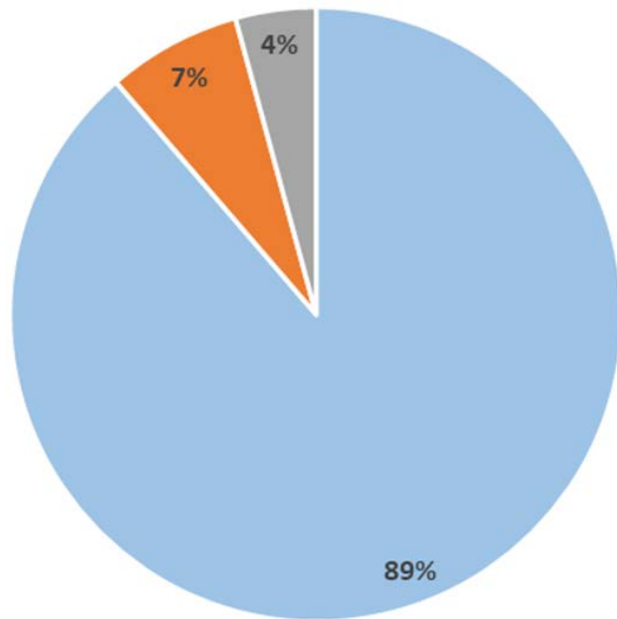
Number of Patients Served

	2017		2018		2019		2020
	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun
a. Clinic Visits:	6,459	6,767	6,747	7,421	7,880	8,507	6,794
b. ER Visits:	1,595	1,933	1,757	2,054	1,747	2,104	1,437
c. Inpatients and observation patients:	72	79	105	105	105	78	54
d. Imaging exams (all modalities):	3,673	4,265	4,234	4,618	4,502	5,123	4,237
i. Radiology (X-ray, CT, DEXA, EKG, Echo, Vascular studies)							
1) Inpatients:	31	81	45	32	40	53	44
2) Outpatient:	2,835	3,280	3,261	3,555	3,469	3,787	2,998
ii. Ultrasound							
1) Inpatients:	3	6	2	5	3	2	7
2) Outpatient:	414	439	491	533	527	535	461
iii. MRI:	66	90	86	99	101	96	95
iiii. Mammography	324	369	349	394	362	650	632
e. Laboratory tests:	17,023	18,226	20,669	21,756	22,302	22,351	18,655
f. Surgeries/outpatient procedures:	193	187	183	229	189	211	153
g. Cancer Care and Specialty Center:	579	675	909	971	988	1,104	965
h. Urgent Walk In Care	402	303	164	189	168	238	122



Patient Origin by Zip Code 98250

January to June 2020
Patient Origin



■ Friday Harbor ■ Other San Juan ■ Outside San Juan

- 89 % of the patients served at PIMC are district residents - 98250
- 7 % of the patients are from other zip codes in San Juan County (Orcas, Lopez, Shaw)
- 4 % are from outside of San Juan County.



Health Services Provided at PIMC

- Primary Care with Peace Health Medical Group
- 24/7 Emergency Department Services
- Integrated Behavioral Health Program
- Visiting Specialty Care
- Outpatient Cancer Care and Infusion Services
- Outpatient Surgical Services
- Diagnostic Imaging Services
- Diagnostic Laboratory Services
- Professional Pharmacy Services
- NEW – Outpatient Physical Therapy Services

Number and Type of Clinical Providers at PIMC - Updates

- Primary Care – Dr. Lauren Olsen left the clinic in May. Dr. Jessie Nye will join the clinic in August.
- Emergency Dept: Kevin Bowman, M.D. resigned in May. Melody Jensen, M.D., served as locum to cover May/June.
- Cancer Care: Dr. Raish retired in May. Dr. Peter Reissmann joined PIMC Cancer Care in June.

Nature & Results of Quality Initiatives

Regulatory Update

PIMC was one of two pilot facilities for the first “remote” DNV Regulatory Survey in June, 9-10 2020!

- DNV-GL needs to conduct annual surveys to remain compliant with agreement with CMS as part of deeming status.
- A survey done via video/audio over the span of 2 days, using Microsoft Teams.
- This helped create a system survey toolkit for distribution.
- Reduced impact on hospital focus on COVID-19 efforts.
- Cost savings (no travel cost for surveys).
- PeaceHealth leadership on network and system levels were able to participate in virtual survey providing a cohesive approach and engagement.

Quality Initiatives for COVID-19

COVID-19 Update

- Rapid changes to COVID-19 response in alignment with CDC guidelines.
- New policies to ensure safety of staff, patients, and visitors.
- Single-point entrance process to screen staff, patients, and visitors.
 - Includes process for those that need be seen that have symptoms.
- New testing capabilities coming to PIMC now in August
 - Will be able to perform PCR (polymerase chain reaction). This will expedite results and will be extra helpful for flu season!
- Along with more testing capability, we were able to open up our elective surgery process using RapidKit testing for surgical patients!
- No hospital acquired COVID-19 infections have occurred!

Patient Experience Indicators

Inpatients

- Between January 1st and June 30th we only received 15 inpatient surveys. We need at least 30 returned surveys to be able to validate the data as statistically significant.
- **Current opportunities for improvement include call button response times, timely assistance with toileting, and explaining the purpose and potential side effects of new medications.**

Patient Experience Indicators Emergency Department

- In the first quarter of 2020 we received 93 surveys in the Emergency Department. When volume was lower during the height of the pandemic, we received 68 surveys.



Patient Experience in Emergency

Patient/Family Comments



Amalee, RN, Andi, CNA & Dr. Denson were an amazing team. They were caring, compassionate and fast.

I feel very fortunate to have Peace Health, its facilities and staff on the island where I live. Dr. Cari Matthews wonderful.

The hospital staff was very helpful, caring and accommodating during my stay.

Coordination to fly me to Bellevue Overlake Hospital so quickly was fantastic - probably saved my life.

Staff had data from prior visit 2 years ago, same problem, in very short time. This was impressive to me..

Simply the best! All the team members were kind, attentive, and treated me with fantastic hospitality. Top-notch, the BEST medical facility I've been to in the Western hemisphere.

Dr. Michael Sullivan - very informative, knowledgeable, efficient & kind & competent.

Very pleased with care given - relieved my 10 pain I thank Dr. Perez & staff with heartfelt thanks.

The best emergency facility and staff I know of.

It was very nice to receive a follow up call from the nurse on the day after my colonoscopy to see how my recovery was going and if I had any concerns about my surgery recovery time.

Very good "staying alive" because of the great personnel & facilities of Peace Island. Peace Island is wonderful with the most caring staff at all levels!

Kati is an absolute asset to the ED; quick to respond to call light & other needs.

Summary Financial Report

PIMC Tax Levy Analysis For the 6 month Period Ending June 2020

January 2020 to June 2020 Revenue Accrued (Monies not yet received)			
	Emergency	Family Practice	Total
			516,838
Net Patient Revenues	1,202,873	836,009	2,038,883
Other Income*	427,107	-	427,107
Total Operating Revenues	1,629,981	836,009	2,465,990
Total Direct Expenses	2,903,442	1,377,407	4,280,848
Operating EBITDA Margin	(1,273,461)	(541,397)	(1,814,858)
Depreciation	5,909	11,832	17,741
Gain/(Loss)	(1,279,370)	(553,229)	(1,832,599)
Sub-Total gain/(loss) After Subsidy and Operations			(1,315,761)
Other Items:			
PIMC Other Medicare			(2,758,431)
PIMC Other Medicaid			(841,492)
PIMC Other, Bad Debt and Charity			(477,016)
PIMC Other Charity			-
Total amount of gain/(loss) after Subsidy			(5,392,699)

*Includes COVID related Grants; \$343,971 HHS CARES Act, SHIP COVID \$83,136.



Revenue & Deductions

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January 2020 to June 2020 Revenue Accrued (Monies not yet received)			516,838
	Emergency	Family Practice	Total
Gross Revenue	2,025,029	-	2,025,029
Professional Revenue	392,693	1,259,283	1,651,976
Total Gross Patient Revenue	2,417,722	1,259,283	3,677,005
Medicare	415,510	143,519	559,029
Medicaid	443,437	135,612	579,048
Commercial and Other Payers	213,557	102,625	316,182
Bad Debt	22,311	3,225	25,535
Charity	120,034	38,293	158,328
Total Deductions	1,214,849	423,274	1,638,123
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Expense Detail

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Total Operating Revenues	1,629,981	836,009	2,465,990
Expenses			
Salaries	2,082,957	897,922	2,980,879
Benefits	437,660	224,877	662,538
Supplies	51,743	9,616	61,360
Professional Fees	26,120	-	26,120
Purchased Services	1,539	62,629	64,168
System Fee	253,380	174,928	428,308
Rental/Lease	-	-	-
Other Expenses	50,043	7,434	57,477
Total Direct Expenses	2,903,442	1,377,407	4,280,848



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Conclusions of the six-month report:

- On healthcare services covered by the subsidy (Charitable Services, Emergency Department and Physician Services) the estimated six-month loss, without the subsidy, is -\$5,909,537. With an estimated tax subsidy of \$516,838, the loss is reduced to -\$5,392,699".
- Total PeaceHealth services provided for the same period, resulted in a positive margin of \$394,437 or, 3.64% with the subsidy, and a negative margin of -\$122,402 or, -1.13% without the subsidy.
- COVID19 Grants: Other Operating Revenue includes allocation of \$343,971 from \$2,236,902 in HHS CARES Act Grant funds received for Fiscal Year 2020. Allocation is based on Net Patient Revenue. COVID-19 SHIP grant funds of \$83,163 were used to cover Emergency Room Contracted Provider Locum expense.