



PeaceHealth

The Spirit of Health

PeaceHealth Peace Island Medical Center Semiannual Quality Report

July 2020– December 2020



Quality Management System

- The Quality Plan describes the Quality Management System set by PeaceHealth Peace Island Medical Center (PIMC) to achieve its quality and safety objectives. The Plan also outlines the methods and practices by which quality and performance are measured, monitored, analyzed, and continually improved to optimize health outcomes.
- The Quality Management Committee provides the oversight to achieve the objectives set forth in the Plan and reports to the Community Governing Board to drive accountability.
- Due to PIMC's low volumes, one case can prevent us from meeting targets on a given measure.
- Intense review of each case helps us to understand how the systems failed to achieve our goals and implement changes for improvement.



Quality Measures and Performance

The Quality Management Committee monitors process and outcome measures to maintain safe, high quality care and to drive necessary improvement. PeaceHealth Peace Island has successfully met targets for key quality indicators, including but not limited to:

- Patient Safety Events
- Healthcare-associated Infections (e.g. CAUTI, CLABSI, C. diff, MRSA)
- Falls with harm
- Hospital Acquired Pressure Injuries
- Readmissions
- Median time from ED arrival to transfer to higher level of care
- Patient Experience (Inpatient Overall, Nurse Communication, Would recommend hospital)
- Patient Experience (Medical Practice Overall)
- Outpatient Diabetes Hemoglobin (HbA1c) Control



Quality Measures and Performance (cont.)

PeaceHealth Peace Island has the opportunity for the next six to eight months to implement system Clinical excellence initiatives and subsequent quality measures such as:

- Sepsis
 - Put on hold during COVID in 2020
- Bio-Vigil Hand Hygiene Electronic Monitoring System



Clinical Excellence Initiatives

PeaceHealth Peace Island, in alignment with the PeaceHealth System, has continued to focus on the following clinical excellence (Quality) initiatives:

- Safety STOP
- Catheter Associated Urinary Tract Infections (CAUTI)
- Central Line Associated Blood Stream Infections (CLABSI)
- Procedural Safety (Time Out process)
- Preventing Falls with Serious Injury
- Safety Absolutes (Accurate Patient Identification)
- Code Sepsis (2021)
- Hand Hygiene (Bio-Vigil system implementation)





Regulatory Update

PIMC participated in another remote DNV Regulatory Survey in February 9-10, 2021!

- DNV-GL needs to conduct annual surveys to remain compliant with agreement with CMS as part of deeming status.
- A survey done via video/audio over the span of 1.5 days, using Microsoft Teams.
- Reduced impact on hospital focus on COVID-19 efforts.
- Cost savings (no travel cost for surveys).
- PeaceHealth leadership on network and system levels were able to participate in virtual survey providing a cohesive approach and engagement.

Best of all: NO new Non-Conformities for PIMC!



COVID-19 Update

- Dedicated COVID-19 PeaceHealth site in alignment with CDC guidelines.
 - Policies other resources readily available to staff to ensure safety of staff, patients, and visitors, updated accordingly to current guidelines.
- Single-point entrance process to screen staff, patients, and visitors continues successfully.
 - Includes process for those that need be seen that have symptoms.
- Onsite drive-up testing a success!
- No hospital acquired COVID-19 infections have occurred despite efforts and focus on COVID-19.
- Vaccine clinics for staff and members of the community.





Bio-Vigil Hand Hygiene Monitoring

**WE ARE COMMITTED TO PROTECTING
EACH AND EVERY PATIENT FROM
THE SPREAD OF INFECTION.**

To promote patient safety and satisfaction, our hospital uses the BioVigil system to ensure our physicians and staff always have clean hands. The BioVigil badge's hand turns green, yellow or red to show their hand hygiene status:



SAFE AND CLEAN



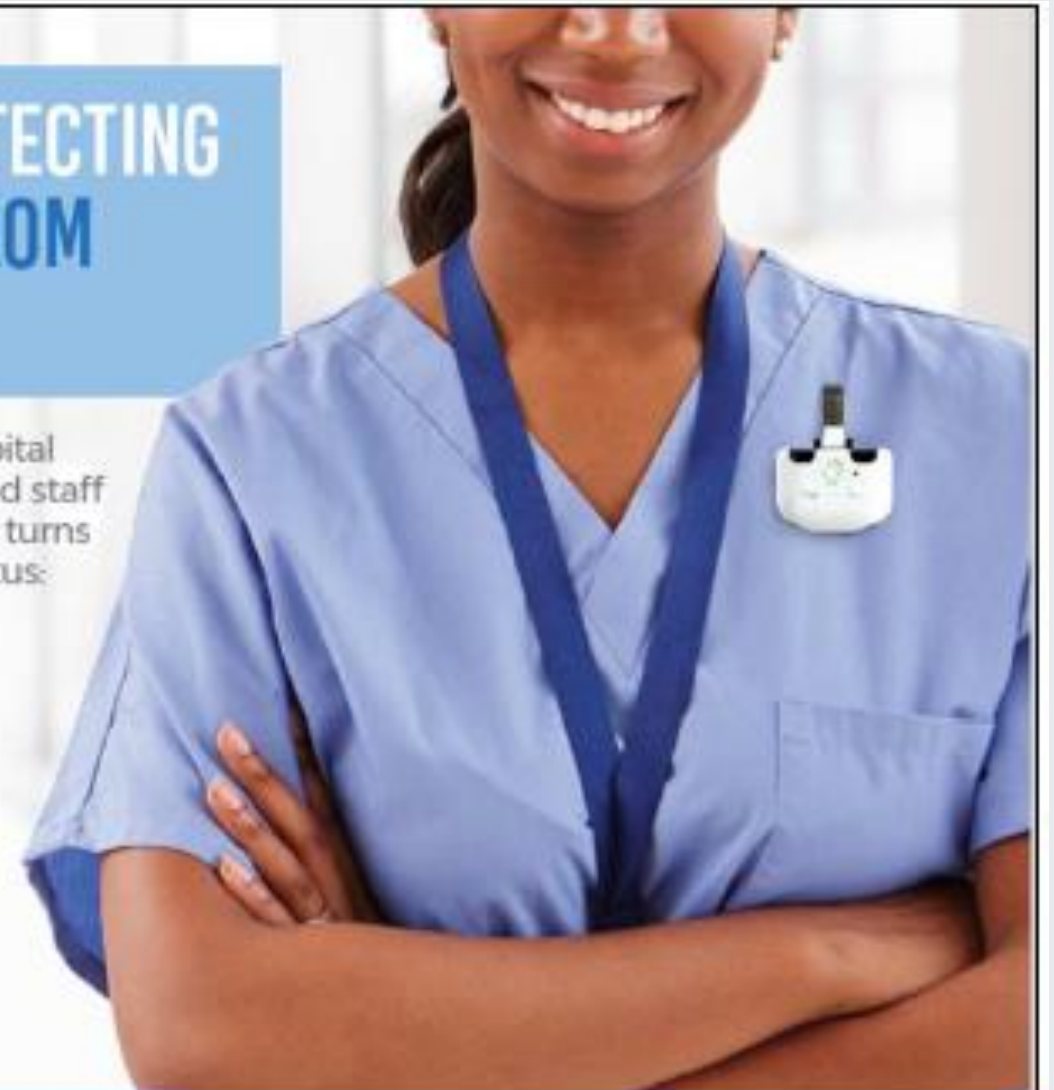
REMINDER TO CLEAN
HANDS



STOP AND CLEAN
HANDS

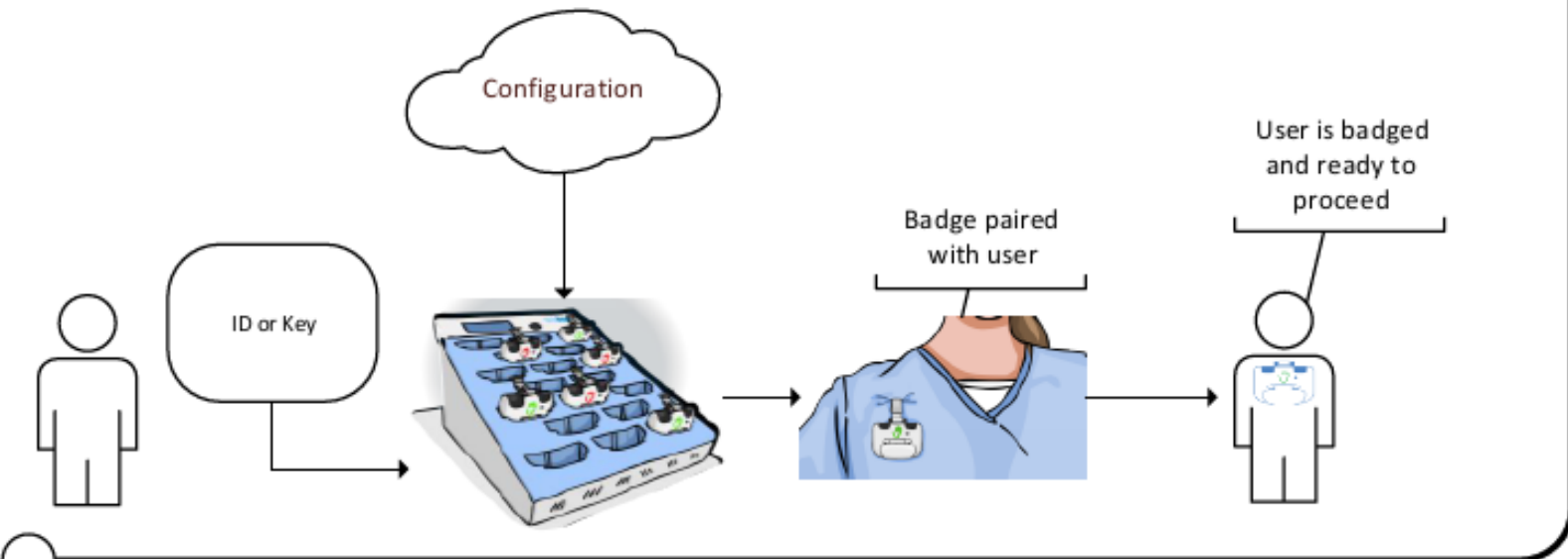
If you see someone with a red badge,
ask them to clean their hands.

BIOVIGIL®

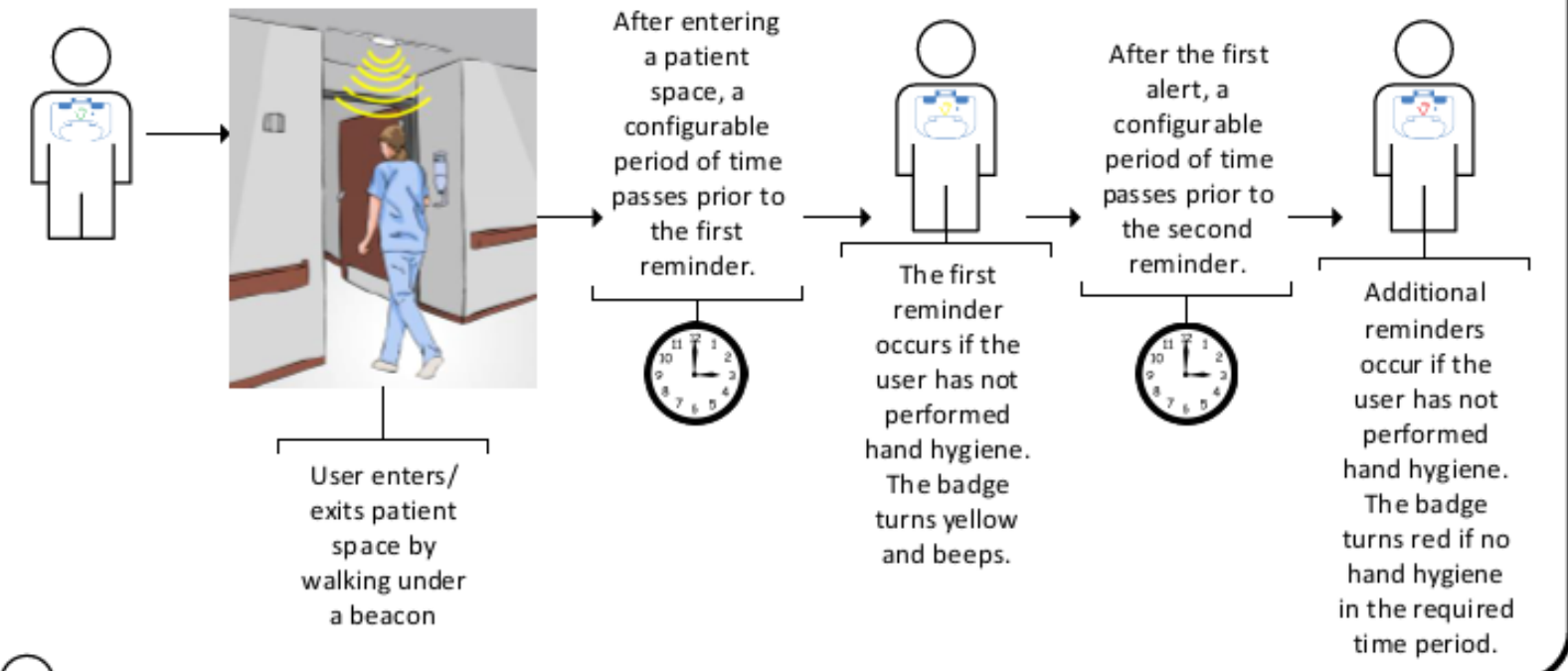




Badge Retrieval



Normal Reminder Workflow



How Bio-Vigil works:

The BioVigil System – What it Does for Clients

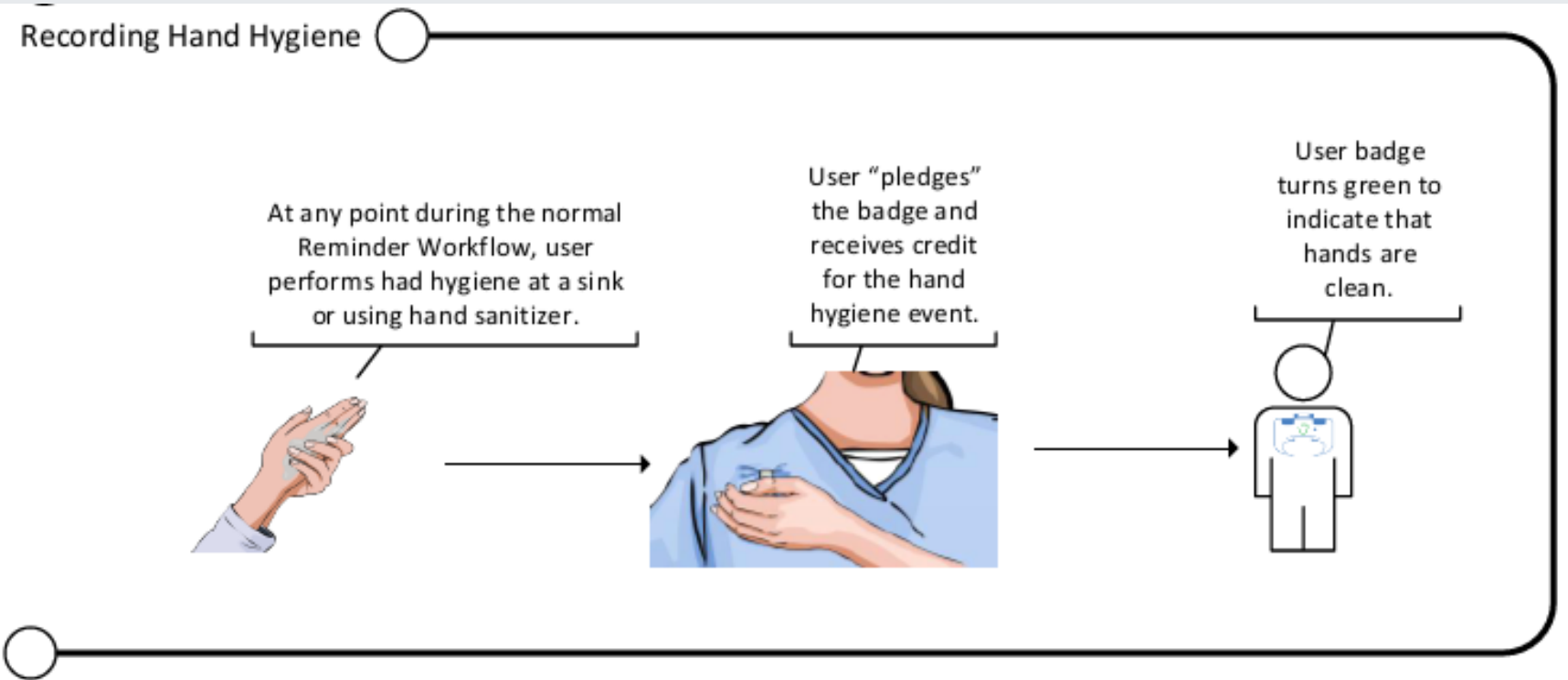
- ACHIEVE & SUSTAIN** 97%+ hand hygiene performance 24/7/365
- REDUCE** healthcare acquired infections by 17-99%
- PROMOTE** patient and staff safety with every encounter
- INCREASE** patient engagement and satisfaction
- IMPROVE** quality and outcome performance and reimbursements
- LOWER** operating costs *and* remove hand hygiene compliance auditing and reporting burdens
- AVOID** poor safety grades, HAC & VBP penalties and Joint Commission cited deficiencies



GREEN IS CLEAN



How Bio-Vigil works:



Dedicated team at PIMC to ensure smooth roll-out process and implementation.

PIMC is part of Phase 2 of the overall organizational implementation.

- **March 1:** Bio-Vigil reps will be onsite to work with Infection Prevention, Process Owner/Executive Sponsor and Leadership for site assessment.
- **April-June:** Education, site coordination, equipment installation.
- **July/August:** GO-LIVE!!

Questions??

