



PeaceHealth
Peace Island Medical Center



Semi-Annual Report to San Juan County Public Hospital
District #1 Board of Commissioners.



PeaceHealth- Peace Island Medical Center – 2/24/2021

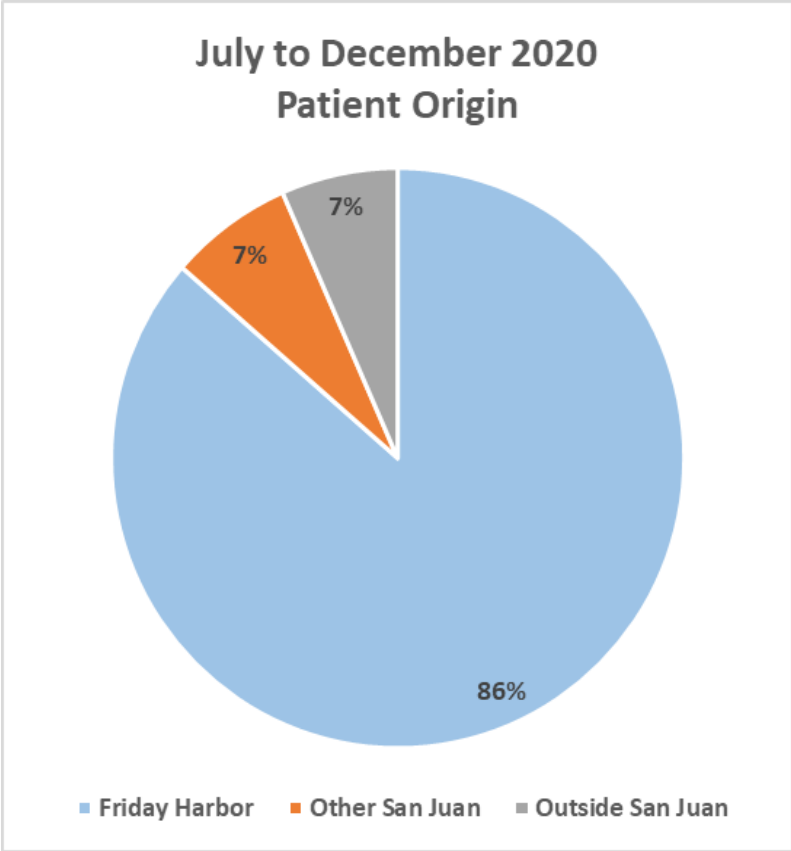
Reporting Period for 7/1/20 to 12/31/20.

Semi-Annual Report to San Juan County Public Hospital District #1 Board of Commissioners.

Number of Patients Served by Service Line

Number of Patients Served

	2017		2018		2019		2020	
	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec
a. Clinic Visits:	6,459	6,767	6,747	7,421	7,880	8,507	6,794	8,454
b. ER Visits:	1,595	1,933	1,757	2,054	1,747	2,104	1,437	1,975
c. Inpatients and observation patients:	72	79	105	105	105	78	54	78
d. Imaging exams (all modalities):	3,673	4,265	4,234	4,618	4,502	5,123	4,237	5,474
i. Radiology (X-ray, CT, DEXA, EKG, Echo, Vascular studies)								
1) Inpatients:	31	81	45	32	40	53	44	32
2) Outpatient:	2,835	3,280	3,261	3,555	3,469	3,787	2,998	3,846
ii. Ultrasound								
1) Inpatients:	3	6	2	5	3	2	7	5
2) Outpatient:	414	439	491	533	527	535	461	591
iii. MRI:	66	90	86	99	101	96	95	113
iiii. Mammography	324	369	349	394	362	650	632	887
e. Laboratory tests:	17,023	18,226	20,669	21,756	22,302	22,351	18,655	22,851
f. Surgeries/outpatient procedures:	193	187	183	229	189	211	153	214
g. Cancer Care and Specialty Center:	579	675	909	971	988	1,104	965	1,040
h. Urgent Walk In Care	402	303	164	189	168	238	122	229



As shown in this chart of % of patients served by zip code 98250:

- 86 % of the patients served at PIMC are district residents
- 7 % of the patients are from other zip codes in San Juan County (Orcas, Lopez, Shaw).
- 7 % are from outside of San Juan County.

Health care services provided

- Emergency care is provided to District residents and visitors 24/7, 365 days a year in the PIMC Emergency Department (ED). Low acuity walk-in care in the ED is triaged at any time of day or night.
- Same day appointments are available in the primary care clinic by appointment during regular business hours and patients are informed of the availability of same day clinic appointments if they present to the ED with clinic appropriate complaints.
- PIMC is designated a level IV trauma center demonstrating the capability to provide advanced trauma life support to patients in need prior to transferring them to a higher-level trauma center, where they will arrive evaluated, stabilized, and diagnosed by our caregivers. In addition to providing these services, a level IV trauma center must have a trauma nurse and physician on site upon patient arrival and 24-hour laboratory coverage.
- PIMC provides comprehensive emergency care, as well as island-appropriate admissions to our inpatient unit. Both allow patients to stay in their community for hospital stays. These inpatient admissions are supported by 24/7 hospitalist care and discharge planning.
- Behavioral health and/or assault crisis care is available in collaboration with community law enforcement, PH LCSW, and San Juan County Designated Mental Health Professionals. PIMC ED staff provides safe, compassionate, quality care to evaluate, hold and transfer these patients when it is necessary to send them out of the community for extended care.

a. Primary Care with PeaceHealth Medical Group (PHMG):

- Family Medicine, Internal Medicine and Pediatric clinic appointments are scheduled Monday through Friday from 8:00am to 5:00pm. Each PIMC primary care provider provides same day access appointment. This allows for daily accommodation of up to 10 patients for same day urgent care Monday through Friday during clinic business hours. NEW: Telehealth visits are now available upon request for all primary care providers. Access is through the My Peace Health Portal from the patient's home.
- Available services include comprehensive Family Medicine and Internal Medicine clinic services, Coumadin monitoring, diabetic education, integrated behavioral health and telehealth specialty consults.
- NEW: COVID Testing is available daily with a physician order. Outside drive in testing has been made available for patient and staff safety.

- PIMC primary care providers work in collaboration with the San Juan County Health Department providing CDC reporting, Women’s Infants and Child Care programs, and newborn care. Primary care providers promote increasing immunization rates by encouraging “Community Immunity” with children and adults.
- To address the needs of vulnerable populations at home, our primary care clinic has developed a home visit schedule with our clinic providers. Providers will also make referrals to SJI EMS Community Paramedicine for home safety evaluations and monitoring. NEW: Home visits are currently subject to Covid-19 restrictions.
- RN case management of our high-risk chronic disease patient population includes a clinic nurse blood pressure clinic. Blood pressure cuffs, glucometers and thermometers are available at no cost to those patients who cannot afford their own equipment for home monitoring.
- Patients may also take advantage of *My PeaceHealth*—PeaceHealth’s online patient medical record access program. Our clinic providers make it easy to connect with their patients using *My PeaceHealth* email messaging, appointment scheduling, telehealth office visits and printing of lab results and correspondence after each appointment.

b. Integrated Behavioral Health Services/Psychiatric Collaborative Care in Primary Care:

- Integrated Behavioral Health services are available in our primary care clinic provided by a collaborative care clinical team. In January 2020 Peace Island Medical Center was awarded a grant to participate in a pilot program offered by University of WA and Premera Blue Cross to provide a new model of psychiatric collaborative care services known as COCM.
- COCM care is a population-based model of care for patients who screen positive for mood disorders such as anxiety and depression. It is an effective strategy for improving outcomes for patients with mental or behavioral health conditions. Patients who agree to participate are tracked in a registry designed to drive measurement-based treatments to target by proactively promoting treatment changes that occur typically over a 10-12week time period. All insurance can be billed and pre-authorization for the service is included.
- Our patient centered clinical team includes the primary care physician, Behavioral Health Care Managers and two Psychiatric Consultants from Peace Health, Dr. Bryan Cothren, psychiatrist located in Ketchikan AK and Claire Thurman Moore, Psychiatric ARNP, located in Bellingham.

- c. **Visiting specialty medical care** continues at PIMC for patient convenience and care continuity. A visiting specialist calendar is offered monthly by both private, community-based practitioners and PeaceHealth Medical Group employed providers:
- GYN – Anna Scanlon, MD, is available in the clinic once a month for GYN procedures and consults. Dr. Scanlon is a PeaceHealth Medical Group physician.
 - OB/GYN – Robert Prins, MD, retired in late 2020. Nadine Burrington Foist, MD, of Fidalgo Medicine in Anacortes continues to provide routine prenatal care services to San Juan County patients monthly at PIMC. Dr. Foist offers GYN surgical consult and procedures and labor and delivery services at Island Hospital in Anacortes.
 - Visiting cardiologists from PeaceHealth Medical Group are in the clinic two days a month, on the first and fourth Friday, and can expand their care by offering a tele-cardiology follow-up program for post-surgical patients. Cardiology consults, post-operative follow ups, echocardiogram and cardiac device checks are available through the cardiology specialty clinic.
 - Oncology is provided by PeaceHealth Medical Group provider Dr Peter Reissmann twice a month on Monday/Tuesday schedule. Follow up appointments and follow-up cancer survivorship services are provided by PeaceHealth via tele-health equipment.
 - David Olson, MD, is a private practitioner from Bellingham providing monthly, on-island ear nose and throat (ENT) care. Scheduling is handled through his office in Bellingham.
 - Pediatric consultation and pediatric behavioral health referral evaluation is offered monthly by PeaceHealth Medical Group pediatrician, Steven Ban, MD
 - PIMC Chaplains assists patients, their families and/or caregivers monthly with spiritual and emotional needs. The chaplains offer a non-judgmental, listening presence to people, regardless of their religious or spiritual beliefs. PIMC Chaplains are available for virtual appointments during COVID. Chaplains have provided two iPad for patients who may be hospitalized and need to connect with family during COVID visitor restrictions.
- d. **Outpatient surgical services** continue to be scheduled at PIMC. Endoscopy, colonoscopy, orthopedic, general surgery, and gynecology surgical procedures are scheduled monthly. PIMC has invested in state-of-the-art equipment to advance outpatient surgical services.
- Orthopedic surgical consults and outpatient procedures are provided by PeaceHealth Medical Group physician, Jeffery Krusniak, DO. Dr. Krusniak is scheduled weekly for orthopedic consultation, along with one surgical day a month.

- Gastroenterology consults and GI outpatient procedures are offered each week by PeaceHealth Medical Group visiting GI specialists. Consults and GI procedures, colonoscopy, endoscopy are scheduled by appointment.
- General surgeon, Michael Pietro, MD, provides surgical consults and outpatient surgeries such as laparoscopic cholecystectomy (gall bladder removal) and open hernia repair, vasectomy, hemorrhoid repair, port placement and complicated lesion removal.

e. **Diagnostic imaging services.**

- 3-D mammography service was implemented last reporting period and continues to gain volume. Mammography services were suspended during COVID restrictions and resumed in May when elective hospital services were again approved by the State. With the lifting of restrictions on this service PIMC has permanently added an extra Mammography day on the 3rd Monday of every month.
- Mobile MRI continues to be offered two Saturdays monthly and now an occasional third MRI day on a Sunday as needed depending on patient volume.
- PIMC has also hired a permanent replacement CT Technologist. His family moved to the island and are intending to live permanently on the island.

Forecast:

- FY22-start to look at upgrading CT scanner and Digital X-ray to maintain state of the art technology to community.

f. **Oncology/Infusion Services:**

- Following the retirement of Dr. Raish in June 2020, Dr Peter Reissmann has provided Locum Tenens coverage as Oncology Medical Director at PIMC with the help of Dr Kasubhai and Dr Haluschak. PIMC is expected to have a permanent oncologist medical director in August 2021.
- While some non-essential treatments were held during the COVID-19 pandemic, chemotherapy services continued at PIMC. Masking and social distancing were enforced and our oncology patients in active treatment continued to be seen by our oncologist.
- The cancer center has always advocated for the use of telemedicine, knowing it is an invaluable asset for our patients to be seen by specialties that don't visit the island - palliative care, oncology dietary consults, financial advisors. We were ahead of the game with visits like this already occurring with our genetics counselor in Longview

and oncologists in Bellingham. Over the past year and COVID-19 pandemic restrictions, we have seen greater use of telemed visits, and we hope that this continues past the restrictions. The rest of the world is catching up with PIMC.

- Amber Anderson, RN received the Speak Up Award for going above and beyond in the care of a terminally ill patient.

a. **Diagnostic medical lab service.** PIMC Diagnostic medical lab service Second Half 2020

- August 2020 the lab went live with our new Chemistry analyzer, the largest lab platform. While it did not change our test menu, it did decrease turnaround times.
- We lost a full time Medical Technologist in late August and were able to bring in a traveler in November to replace the hours while recruiting though years end. Recruiting also started for the approved night shift for the lab.
- COVID
 - Late September we brought on a PCR analyzer [Qiagen Qia-Stat] for inhouse PCR Covid testing.
 - It is a 70-minute turn around test but can run a full respiratory panel onsite.
 - Nov 18th we received and validated COVID reagent for our current rapid PCR Flu platform [Roche Liat].
 - It runs a combo Flu A, B and COVID PCR within 20 minutes. It is now the primary test for symptomatic ED and hospital patients.
 - In December our send out testing times increased, so we moved to running the pre procedure COVID test on site.
 - COVID Tests Stats July– December 2020

	Test Type	Total	POS	NEG	% POS
<i>Onsite</i>	Rapid ID Now	316	0	316	0.00%
<i>Onsite</i>	Liat PCR	69	4	65	0.06%
<i>Onsite</i>	Qiagen PCR	330	8	322	0.02%
<i>Send out</i>	NWL PCR	1023	7	1016	0.01%

b. **Professional Pharmacy Services:** Updates and changes from pharmacy

- In July, a PIMC Antibiotic Stewardship Plan was developed at Peace Island Medical Center to improve clinical outcomes for the treatment or prevention of infection, with minimal toxicity to the patient and minimal impact on bacterial resistance.

- In August, PIMC Pharmacy collaborated with our Clinic Medical Team and San Juan Health and Community Services to help coordinate influenza vaccine clinics for community members. We gave influenza immunizations at the Village at the Harbor, the Port, as well as homebound patients for patient convenience. Additionally, we had multiple clinics for our PIMC patients.
- In October, we hired a new full time Pharmacy Technician with over fifteen years of Hospital Pharmacy experience.
- In November, the Peace Island Medical Center Hospital applied for and were accepted by the WA DOH as a Covid-19 Vaccine provider.
- In January, we received our first shipment of Covid-19 vaccine and began our caregiver vaccination clinics. Additionally, we have been collaborating with our San Juan County Health and Community Services to help in providing Covid-19 vaccine to our community.

c. **NEW - Outpatient Physical Therapy (PT) Services:** PIMC continues to provide outpatient and inpatient PT services. Patient volume continues to be steady and the schedule is usually full. Outpatient PT treats community members for joint pain, back pain, headaches, vertigo, sprains, strains, arthritis, as well as mobility and post-surgical needs. Inpatient PT also continues to evaluate patients for mobility and discharge assessment in conjunction with our care teams. We are working to add onsite inpatient and outpatient speech therapy and occupational therapy services in the next six months likely to start with lower patient volumes which will expand to meet the need of our community.

d. **Peace Island Volunteers** – Peace Island Volunteers (PIV) have been restricted from volunteering at PIMC since March due to COVID-19. PIV has sewn over 4,500 masks from home for use and distribution to our patients and for our caregivers to wear out in the community. PIV are heroes in our community! A link to news coverage about the PIV mask making is included here:

<https://sanjuanislander.com/news-articles/people/30986/collaboration-sewing-talent-and-enthusiasm-result-in-10-dozen-masks>

Peace Island Volunteers set up an on-line lunch ordering system for Peace Island Medical Center Caregivers. Each week, caregivers can order lunch on-line from Kings Market and the volunteers go and get the orders and deliver the lunches to a cooler in the back of the hospital. Even though our volunteers can not be in the hospital in person to take lunch orders, they are still caring for our staff by having lunch delivered to our staff who find themselves with not much time to get out to purchase lunch. Peace Island Medical Center LOVE our Volunteers and look forward to the time when they will be allowed back into the hospital.

Number and Type of Clinical Providers

- e. **Primary Care practitioners in clinic** – the PeaceHealth Medical Group (PHMG) team of primary care providers include: Rachel Bishop, MD, board-certified Family Practice physician; Susan Mahoney, MD, board-certified Family Medicine; Ruth Fothergill, M.D. Board Certified Family Medicine; Mallory Brown, ARNP, Family Practice; William Gunderson, MD, board-certified Internal Medicine physician and Clinic Medical Director and Jesse Nye, D.O., Family Medicine, who joined the PHMG primary care team in August 2020.

Other Clinical Care providers in the clinic include a Diabetic Educator and a certified Dietician for patient consults as ordered by the primary care providers.

- f. **Emergency Department practitioners:** All PIMC Emergency Department are board certified in Emergency Medicine. Physicians include Michael Sullivan, MD, Medical Director, Jim Perez, M.D. and Cari Matthews, M.D. and Susan Brown, M.D., new hire ins September, all full time, and permanent residents of San Juan Island. Jason Heiner, MD, serves as the UW Medicine Residency Director. Rotating ED physician staff include Jena Lopez, M.D., Oliva Haesloop, MD, Scott Schwitz, MD, Allison Moyes, MD, Mark Zarzycki, MD, and Wade Henrichs, MD, serving on a scheduled basis.

- g. **Cancer care, infusion, and specialty services:** Dr. Peter Reissmann took over as Locum Medical Director of Oncology at PIMC in July. Dr. Reissmann’s schedule is now Monday/Tuesday twice a month. A permanent Medical Director for Oncology is expected to be hired in August of 2021.

- Shannon Harris, BS, RN, OCN, holds a national certification as an oncology nurse and serves as the program coordinator of the infusion center.
- Infusion orders from physicians residing outside of San Juan County are accepted.
- Tele-genetic consultations are offered for oncology patients who may require it.
- Nutrition counseling is available for oncology patients.
- With the continued support of the PeaceHealth Peace Island volunteers, the center continues to provide funding for chemo care kits to all our new chemotherapy patients.
- Complimentary therapy services to our oncology and infusion patients has been suspended during the COVID-19 pandemic.

Nature and Results of Quality Initiatives

A report of PIMC Quality results and initiatives for this reporting period which demonstrate a snapshot of Peace Island Care Experience and Care Excellence, as reported to the PIMC Community Health Board are summarized in the following power point:



PIMC Semiannual
Quality Summary JUL

2. Patient Experience Indicators

Jenny Westbury, Patient Experience Manager for PeaceHealth, prepared the following summary PowerPoint of the PIMC patient experience indicators from July 1, 2020 to December 31, 2020. It is included here:



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Semiannual PE Summr

Financial Viability of Operations

PIMC Tax Levy Analysis			
For the 6 month Period Ending December 2020			
July 2020 to Dec 2020 Revenue Accrued (Monies not yet received)			516,838
	Emergency	Family Practice	Total
Gross Revenue	2,727,559	-	2,727,559
Professional Revenue	578,884	1,600,755	2,179,639
Total Gross Patient Revenue	3,306,443	1,600,755	4,907,198
Medicare	508,817	204,776	713,593
Medicaid	452,818	150,926	603,744
Commercial and Other Payers	220,390	159,794	380,184
Bad Debt	42,558	10,239	52,797
Charity	101,223	30,782	132,005
Total Deductions	1,325,805	556,518	1,882,323
	40.1%	34.8%	38.4%
Net Patient Revenues	1,980,638	1,044,237	3,024,875
Other Income	-	-	-
Total Operating Revenues	1,980,638	1,044,237	3,024,875
Expenses			
Salaries	1,930,842	935,133	2,865,975
Benefits	352,307	214,266	566,572
Supplies	48,948	12,710	61,658
Professional Fees	25,614	-	25,614
Purchased Services	1,508	68,669	70,177
System Fee	258,731	174,368	433,099
Rental/Lease	-	-	-
Other Expenses	58,905	8,162	67,067
Total Direct Expenses	2,676,855	1,413,307	4,090,163
Operating EBITDA Margin	(696,217)	(369,070)	(1,065,288)
Depreciation	4,638	5,779	10,417
Gain/(Loss)	(700,855)	(374,849)	(1,075,704)
Sub-Total gain/(loss) After Subsidy and Operations			(558,866)
Other Items:			
PIMC Other Medicare			(4,038,827)
PIMC Other Medicaid			(1,213,809)
PIMC Other, Bad Debt and Charity			(537,801)
PIMC Other Charity			-
Total amount of gain/(loss) after Subsidy			(6,349,303)

Financial Conclusions of the Six-Month Report:

On healthcare services covered by the subsidy (Charitable Services, Emergency Department and Physician Services) the estimated six-month loss, without the subsidy, is -\$6,866,141. With an estimated tax subsidy of \$516,838, the loss is reduced to -\$6,349,303".

Total PeaceHealth services provided for the same period, resulted in a positive margin of \$887,710 or, 7.38% with the subsidy, and a positive margin of \$370,872 or, 3.08% without the subsidy.