



PeaceHealth
Peace Island Medical Center



Semi-Annual Report to San Juan County Public Hospital
District #1 Board of Commissioners.



PeaceHealth- Peace Island Medical Center – 8/25/2021

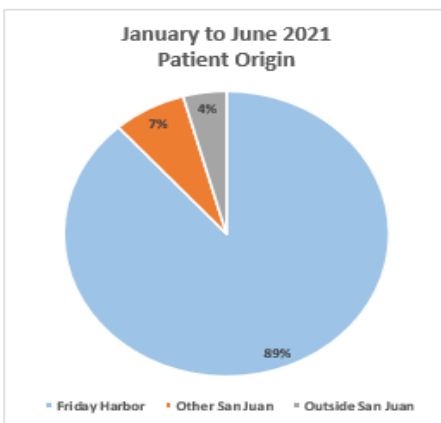
Reporting Period for 1/1/21 to 6/30/21.

Semi-Annual Report to San Juan County Public Hospital District #1 Board of Commissioners.

Number of Patients Served by Service Line

Number of Patients Served

	2017		2018		2019		2020		2021	
	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec	Jan-Jun	July-Dec
a. Clinic Visits:	6,459	6,767	6,747	7,421	7,880	8,507	6,794	8,454	8,038	
b. ER Visits:	1,595	1,933	1,757	2,054	1,747	2,104	1,437	1,975	1,911	
c. Inpatients and observation patients:	72	79	105	105	105	78	54	78	60	
d. Imaging exams (all modalities):	3,673	4,265	4,234	4,618	4,502	5,123	4,237	5,474	5,369	
i. Radiology (X-ray, CT, DEXA, EKG, Echo, Vascular studies)										
1) Inpatients:	31	81	45	32	40	53	44	32	38	
2) Outpatient:	2,835	3,280	3,261	3,555	3,469	3,787	2,998	3,846	3,709	
ii. Ultrasound										
1) Inpatients:	3	6	2	5	3	2	7	5	4	
2) Outpatient:	414	439	491	533	527	535	461	591	633	
iii. MRI:	66	90	86	99	101	96	95	113	115	
iiii. Mammography	324	369	349	394	362	650	632	887	870	
e. Laboratory tests:	17,023	18,226	20,669	21,756	22,302	22,351	18,655	22,851	24,372	
f. Surgeries/outpatient procedures:	193	187	183	229	189	211	153	214	245	
g. Cancer Care and Specialty Center:	579	675	909	971	988	1,104	965	1,040	1,046	
h. Urgent Walk In Care	402	303	164	189	168	238	122	229	178	



As shown in this chart of % of patients served by zip code 98250:
 89% of the patients served at PIMC are SJI PH District residents.
 7 % of the patients are from other zip codes in San Juan County (Orcas, Lopez, Shaw).
 4 % are from outside of San Juan County.

Health care services provided

- Emergency care is provided to District residents and visitors 24/7, 365 days a year in the PIMC Emergency Department (ED). Low acuity walk-in care in the ED is triaged at any time of day or night.
- Same day appointments are available in the primary care clinic by appointment during regular business hours and patients are informed of the availability of same day clinic appointments if they present to the ED with clinic appropriate complaints.
- PIMC is designated a level IV trauma center demonstrating the capability to provide advanced trauma life support to patients in need prior to transferring them to a higher-level trauma center, where they will arrive evaluated, stabilized, and diagnosed by our caregivers. In addition to providing these services, a level IV trauma center must have a trauma nurse and physician on site upon patient arrival and 24-hour laboratory coverage.
- PIMC provides comprehensive emergency care, as well as island-appropriate admissions to our inpatient unit. Both allow patients to stay in their community for hospital stays. These inpatient admissions are supported by 24/7 hospitalist care and discharge planning.
- Behavioral health and/or assault crisis care is available in collaboration with community law enforcement, PH LCSW, and San Juan County Designated Mental Health Professionals. PIMC ED staff provides safe, compassionate, quality care to evaluate, hold and transfer these patients when it is necessary to send them out of the community for extended care.

a. Primary Care with PeaceHealth Medical Group (PHMG):

- Family Medicine, Internal Medicine and Pediatric clinic appointments are scheduled Monday through Friday from 8:00am to 5:00pm. Each PIMC primary care provider provides some same day access appointment. Telehealth visits are now available upon request for all primary care providers. Access is through the My Peace Health Portal from the patient's home.
- Available services include comprehensive Family Medicine and Internal Medicine clinic services, Coumadin monitoring, diabetic education, integrated behavioral health and telehealth specialty consults.
- COVID Testing is available daily with a physician order. COVID testing is limited to established patients with symptoms or for pre-procedure requirements. Due to limited capacity, COVID testing for travel will be referred to pharmacies or testing facilities on

the mainland. Outside drive in testing has been made available for patient and staff safety.

COVID vaccination clinics are now limited to once a month.

- To address the needs of vulnerable populations at home, our primary care clinic has developed a home visit schedule with our clinic providers. Providers will also make referrals to SJI EMS Community Paramedicine for home safety evaluations and monitoring. Home visits are still currently subject to Covid-19 restrictions.
- RN case management of our high-risk chronic disease patient population includes a clinic nurse blood pressure clinic. Blood pressure cuffs, glucometers and thermometers are available at no cost to those patients who cannot afford their own equipment for home monitoring.
- Patients may also take advantage of *My PeaceHealth*—PeaceHealth's online patient medical record access program. Our clinic providers make it easy to connect with their patients using *My PeaceHealth* email messaging, appointment scheduling, telehealth office visits and printing of lab results and correspondence after each appointment.

b. Integrated Behavioral Health Services/Psychiatric Collaborative Care in Primary Care:

- Integrated Behavioral Health services are available in our primary care clinic provided by a collaborative care clinical team. In January 2020 Peace Island Medical Center was awarded a grant to participate in a pilot program offered by University of WA and Premera Blue Cross to provide a new model of psychiatric collaborative care services known as COCM.
- COCM care is a population-based model of care for patients who screen positive for mood disorders such as anxiety and depression. It is an effective strategy for improving outcomes for patients with mental or behavioral health conditions. Patients who agree to participate are tracked in a registry designed to drive measurement-based treatments to target by proactively promoting treatment changes that occur typically over a 10-12week time. All insurance can be billed and pre-authorization for the service is included.
- Our patient centered clinical team includes the primary care physician, Behavioral Health Care Managers and two Psychiatric Consultants from Peace Health, Dr. Bryan Cothren, psychiatrist located in Ketchikan AK and Claire Thurman Moore, Psychiatric ARNP, located in Bellingham.

- c. **Visiting specialty medical care** continues at PIMC for patient convenience and care continuity. A visiting specialist calendar is offered monthly by both private, community-based practitioners and PeaceHealth Medical Group employed providers:
- GYN – Anna Scanlon, MD, is available in the clinic once a month for GYN procedures and consults. Dr. Scanlon is a PeaceHealth Medical Group physician.
 - OB/GYN – Robert Prins, MD, retired in late 2020. Nadine Burrington Foist, MD, of Fidalgo Medicine in Anacortes continues to provide routine prenatal care services to San Juan County patients monthly at PIMC. Dr. Foist offers GYN surgical consult and procedures and labor and delivery services at Island Hospital in Anacortes.
 - Visiting cardiologists from PeaceHealth Medical Group are in the clinic two days a month, on the first and fourth Friday, and can expand their care by offering a tele-cardiology follow-up program for post-surgical patients. Cardiology consults, post-operative follow ups, echocardiogram and cardiac device checks are available through the cardiology specialty clinic.
 - Oncology is provided by PeaceHealth Medical Group provider Dr Peter Reissmann twice a month on Monday/Tuesday schedule. Follow up appointments and follow-up cancer survivorship services are provided by PeaceHealth via tele-health equipment.
 - David Olson, MD, is a private practitioner from Bellingham providing monthly, on-island ear nose and throat (ENT) care. Scheduling is handled through his office in Bellingham.
 - Pediatric consultation and pediatric behavioral health referral evaluation is offered monthly by PHMG Board Certified pediatricians, Dr. Amy Haley, and Dr. Manny Eusebio.
 - PIMC Chaplains assists patients, their families and/or caregivers monthly with spiritual and emotional needs. The chaplains offer a non-judgmental, listening presence to people, regardless of their religious or spiritual beliefs. PIMC Chaplains are available for in person visits in our inpatient or clinic settings. Chaplains have provided two iPad for patients who may be hospitalized and need to connect with family during COVID visitor restrictions.
- d. **Outpatient surgical services** continue to be scheduled at PIMC. Endoscopy, colonoscopy, orthopedic, general surgery, and gynecology surgical procedures are scheduled monthly. PIMC has invested in state-of-the-art equipment to advance outpatient surgical services.
- Orthopedic surgical consults and outpatient procedures are provided by PeaceHealth Medical Group physician, Jeffery Krusniak, DO. Dr. Krusniak is scheduled weekly for orthopedic consultation, along with one surgical day a month.

- Gastroenterology consults and GI outpatient procedures are offered each week by PeaceHealth Medical Group visiting GI specialists. Consults and GI procedures, colonoscopy, endoscopy are scheduled by appointment.
- General surgeon, Michael Pietro, MD, provides surgical consults and outpatient surgeries such as laparoscopic cholecystectomy (gall bladder removal) and open hernia repair, vasectomy, hemorrhoid repair, port placement and complicated lesion removal.

e. **Diagnostic imaging services:**

- Longtime caregiver Darol Craig, left PIMC in June. His replacement is a new hire who is moving her family to the island; scheduled to begin orientation August 16th.
- WA DOH annual inspection of WAC 246-226 Radiation Protection – Computed Tomography: No Incidents of Non-Compliance (IONC). No violations found.
- Echo Ultrasound services increased from one day/month to average of four days/month.
- Mobile MRI continues to be offered two Saturdays monthly and an occasional third MRI day on a Sunday as needed depending on patient volume.
- Imaging volumes increased overall from previous fiscal year:

Radiology/CT	10.8% ▲
Ultrasound	22.7% ▲
Mammography	37.1% ▲
MRI	19.4% ▲

Forecast

- New mobile MRI with state-of the-art MRI technology (Siemens Aera 1.5T) expected mid-September. Will replace current aged mobile MRI (GE Signa).
- Increasing MRI services from every other Saturday to every Saturday; expected in October.
- FY22 – looking to upgrade CT and X-ray to state of-the-art technology.

f. **Oncology/Infusion Services:**

- PIMC Oncology are happy to have an official start date for our new oncologist, Dr Drew Murray. He will begin seeing patients on August 9. He is coming to us from the University of Louisville James Graham Brown Cancer Center. A big thanks to Dr Reissmann for filling in over the past year.



Drew Murray MD
Bio.pdf

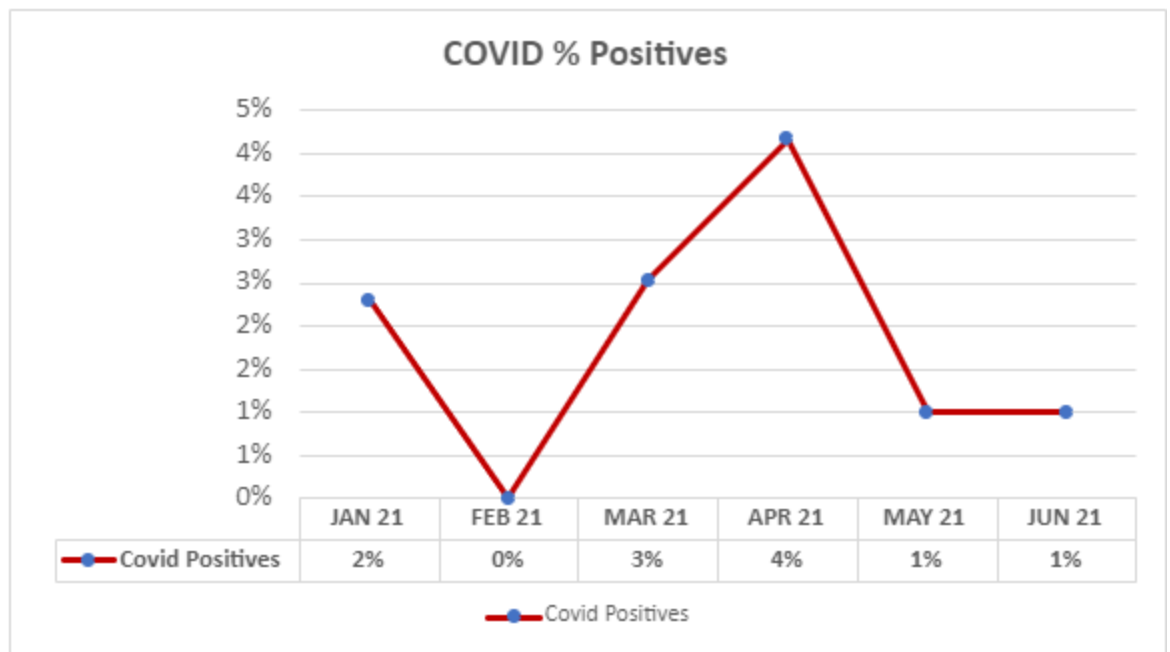
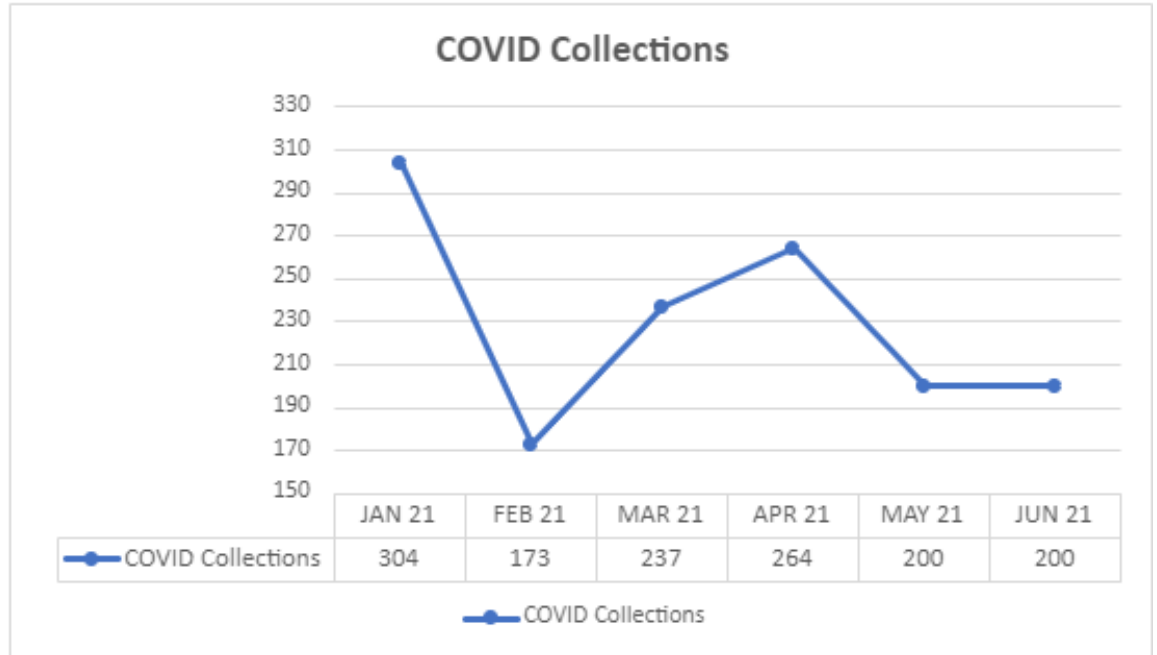
- Covid has not significantly impacted care in the cancer center. Patients continue to be seen and are allowed their support person in the office. We have, however, seen an increase in telephone and Telemed visits which we believe will continue, especially for our outer island patients.
- We have a new per diem nurse, Erin Fritz, RN. She will be helping out in the infusion room and helping room clinic patients, but not managing chemotherapy patients until she finishes her chemotherapy/biotherapy course and receives her certificate.
- The infusion center has new hours. We are open Monday through Thursday from 7 am to 5:30 pm. This allows us to accommodate for our longer chemo and infusion patients that travel from Orcas, Shaw, or Lopez. It also allows our patients to come before and after work for shorter infusions or injections. This was started the first of July and has been working out great.

g. **Diagnostic medical lab service.** PIMC Diagnostic medical lab service First Half 2021

- STAFFING
 - We lost a Full time Med Tech April 26th and was able to find an additional traveler.
 - We hired a 1 Full time Medical Technologist June 20th, but still had 2 Travelers out of 4 Medical Technologist employees.
 - Hiring has been slow due to lack of applicants, as well as lack of housing on the island.
- Completed a successfully DOH inspection to renew our Medical Test CLIA License ex 6-30-2023.
- In collaboration with Saint Joseph's Blood Bank, we increased our onsite emergency blood supply to 4 units.

- COVID

- 82% of all Covid testing during this time were run onsite. *On-site: 1135* *Send out: 243*
- COVID Tests Stats Jan – June 2021



- h. **Professional Pharmacy Services:** Updates and changes from pharmacy
- Professional Pharmacy services continue at Peace Island by a specially trained licensed local Full-time Lead Pharmacist and per diem pharmacy technicians.
 - Part time anticoagulation and per diem pharmacists and are supported by the Director of Pharmacy Services and afterhours by the Pharmacy Team at St Joseph Medical Center.
 - PIMC pharmacy collaborates with all of the hospital departments and is an integral component in clinical and quality improvement. The pharmacist rounds with the physicians on our inpatient unit to discuss pharmacological therapies and interactions and does Leadership rounding to evaluate and document patient experiences.
 - Medication reconciliation is a very important part of the inpatient experience and our pharmacists review and consult when a patient is discharged from the inpatient unit.
 - Peace Island Pharmacy continues to collaborate with our San Juan County Health and Community Services providing vital Covid-19 vaccine to our caregivers and community.
 - We established processes with our clinic physicians, our employee health physician, and Dr. Frank James, San Juan County Health Officer, so that staff, community members, including non-Peace Health patients, and homebound patients, will continue to have access to the COVID vaccine.
 - The Pharmacy Team provides our nursing team covid 19 vaccine education including safe handling, proper storage, and administration.
- i. **NEW - Outpatient Physical Therapy (PT) Services:** Over the past year rehabilitation services at Peace Island Medical Center have grown. Recently we have expanded our rehabilitation team to include a Patti Bjarnason, a speech therapist. She will provide both outpatient and inpatient speech therapy services. Outpatient physical therapy volumes continue to grow. Considering this increased demand, we will plan to add increased staffing which could include a part-time occupational therapist as well to fulfill the rehabilitation needs of our growing community.
- j. **Peace Island Volunteers** – Peace Island Volunteers (PIV) are vaccinated and available to volunteer for or COVID clinics, surgery days, entry screening desk and limited lunch delivery three days a week for our caregivers. Our limited volunteer participants have provided us with much needed assistance to make our COVID vaccine clinics go smoothly. The PIV “Masketeers” had sewn over 4,500 masks for use and distribution to our patients and for our caregivers to wear out in the community. A link to news coverage about the PIV mask making is included here again in this

report: <https://sanjuanislander.com/news-articles/people/30986/collaboration-sewing-talent-and-enthusiasm-result-in-10-dozen-masks> PIV are heroes in our community! The PIVs held a retreat to plan support for new projects to benefit the patients and staff at PIMC. The PIV Angel Fund has helped many patients with medically needed financial assistance for RX and travel to off island appointments which they would not have been able to afford otherwise. The Peace Island Volunteers are an asset dedicated to giving back to our community and to our hard-working staff at PIMC. Thank you, Peace Island Volunteers, for everything you do for us!

Number and Type of Clinical Providers

- k. **Primary Care practitioners in clinic** – the PeaceHealth Medical Group (PHMG) team of primary care providers include: Rachel Bishop, MD, board-certified Family Practice physician; Susan Mahoney, MD, board-certified Family Medicine; Ruth Fothergill, M.D. Board Certified Family Medicine;; William Gunderson, MD, board-certified Internal Medicine physician and Clinic Medical Director and Jesse Nye, D.O., Family Medicine, who joined the PHMG primary care team in August 2020. Mallory Brown, ARNP, Family Practice resigned April following family leave.

Other Clinical Care providers in the clinic include a Megan Whitzel, RN, Diabetic Educator, scheduled once a month and Kristen Rezabek, registered Dietician, scheduled two Tuesdays per month for patient consults as ordered by the primary care providers.

The clinic has hired 3 new RNs and one new LPN. One RN is a certified wound nurse and schedules specialized wound care for our patients on Mondays.

NEW – 2 Pediatricians are now scheduled in the clinic for two Fridays a month. Dr. Amy Haley and Dr, Manny Eusebio, both from Bellingham. Their Bios are included here:



Dr. Amy Haley
Profile Pediatrics.pd



One-page provider
bio_Emmanuel Euse

- i. **Emergency Department practitioners:** All PIMC Emergency Department are board certified in Emergency Medicine. Physicians include Michael Sullivan, MD, Medical Director, Jim Perez, M.D. and Cari Matthews, M.D. and Susan Brown, M.D., new hire ins September, all full time, and permanent residents of San Juan Island. Jason Heiner, MD, serves as the UW Medicine Residency Director. Rotating ED physician staff include Jena Lopez, M.D., Oliva Haesloop, MD, Scott Schwitz, MD, Allison Moyes, MD, Mark Zarzycki, MD, Anand Selven, M.D and Wade Henrichs, MD, serving on a scheduled basis.

The PIMC Emergency Department is hosting six (6) UW Emergency Medicine Residents in Rotation this summer are highlighted here:



2021 UW PIMC
Resident Face sheet

- m. **Cancer care, infusion, and specialty services:** Dr. Peter Reissmann took over as Locum Medical Director of Oncology at PIMC in July. Dr. Reissmann's schedule is now Monday/Tuesday twice a month. A permanent Medical Director for Oncology is expected to be hired in August of 2021.
- Shannon Harris, BS, RN, OCN, holds a national certification as an oncology nurse and serves as the program coordinator of the infusion center.
 - Infusion orders from physicians residing outside of San Juan County are accepted.
 - Tele-genetic consultations are offered for oncology patients who may require it.
 - Nutrition counseling is available for oncology patients.
 - With the continued support of the PeaceHealth Peace Island volunteers, the center continues to provide funding for chemo care kits to all our new chemotherapy patients.
 - Complimentary therapy services to our oncology and infusion patients has been suspended during the COVID-19 pandemic.

Nature and Results of Quality Initiatives

A report of PIMC Quality results and initiatives for this reporting period which demonstrate a snapshot of Peace Island Care Experience and Care Excellence, as reported to the PIMC Community Health Board are summarized in the following power point:



PIMC Semiannual
Quality Summary JAI

Patient Experience Indicators

Jenny Westbury, Patient Experience Manager for PeaceHealth, prepared the following summary PowerPoint of the PIMC patient experience indicators from January 1, 2021 to June 30, 2021. It is included here:



08202021 PIMC
Semiannual PE Sumi

Financial Viability of Operations

PIMC Tax Levy Analysis

For the 6 month Period Ending June 2021

January 2021 to June 2021 Revenue Accrued (Estimate - Funds not yet received)			516,838
	Emergency	Family Practice	Total
Gross Revenue	2,727,198	-	2,727,198
Professional Revenue	546,959	1,526,187	2,073,146
Total Gross Patient Revenue	3,274,157	1,526,187	4,800,343
Medicare	503,620	197,424	701,043
Medicaid	583,871	158,546	742,417
Commercial and Other Payers	250,603	151,289	401,892
Bad Debt	(18,639)	18,896	257
Charity	78,747	30,089	108,836
Total Deductions	1,398,202	556,243	1,954,445
	42.7%	36.4%	40.7%
Net Patient Revenues	1,875,954	969,943	2,845,898
Other Income	-	-	-
Total Operating Revenues	1,875,954	969,943	2,845,898
Expenses			
Salaries	2,103,436	1,060,310	3,163,746
Benefits	424,138	227,469	651,607
Supplies	62,086	8,479	70,564
Professional Fees	24,479	-	24,479
Purchased Services	(1,123)	68,501	67,378
System Fee	246,058	170,491	416,549
Rental/Lease	-	-	-
Other Expenses	40,899	13,657	54,556
Total Direct Expenses	2,899,973	1,548,906	4,448,880
Operating EBITDA Margin	(1,024,019)	(578,963)	(1,602,982)
Depreciation	7,423	-	7,423
Gain/(Loss)	(1,031,442)	(578,963)	(1,610,405)
Sub-Total gain/(loss) After Subsidy and Operations			(1,093,567)
Other Items:			
PIMC Other Medicare			(3,489,465)
PIMC Other Medicaid			(1,572,742)
PIMC Other, Bad Debt and Charity			(33,247)
PIMC Other Charity			-
Total amount of gain/(loss) after Subsidy			(6,189,020)

Financial Conclusions of the Six-Month Report:

On healthcare services covered by the subsidy (Charitable Services, Emergency Department and Physician Services) the estimated six-month loss, without the subsidy, is -\$6,705,859. With an estimated tax subsidy of \$516,838, the loss is reduced to -\$6,189,020".

Total PeaceHealth services provided for the same period, resulted in a positive margin of \$857,593 or, 6.78% with the subsidy, and a positive margin of \$340,755 or, 2.69% without the subsidy.